



This project was funded by the European Union's Internal Security Fund – Police Grant Agreement number: 101021497 — ELECT THB — ISFP-2019-AG-THB



**#ELECT
THB**

Enhanced Law Enforcement
Cooperation and Training on
Trafficking in Human Beings

ELECT-THB WP3 D 3.2. D13

Visualisation tool

31.05.2023



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UNIVERSITY OF TARTU



Ministry of the Interior
Republic of Latvia



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Introduction

The visualisation tool in ELECT THB WP3 task 3.2 has been developed to assist law enforcement and prosecutors to better untangle the trafficking chain. The tool can be used to summarise and present the full picture of a particular case/crime in the pre-trial investigation file and in court proceedings. The idea for developing the tool came from law enforcement authorities themselves as a way to clarify and present complicated cases in a more accessible format, in particular during prosecution and in court.

Experienced concept designers from the Helsinki-based Ghostcompany were hired to assist in creating the visualisation tool and making sure it is easy to use, logical and has the required elements in order to summarise the results of investigations in a visual manner. The visualisation tool has been developed in a close cooperation with police, prosecutors and labour inspectors and other authorities and actors, such as victim services. The original plan foresaw the organisation of two meetings to first brainstorm on the format and the mandatory elements and then to collect feedback on the draft tool prepared before it was finalised. The first meeting was replaced by online HowSpace survey which was used for the brain storming part. The second workshop was organised on 8 May 2023.



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Process

HowSpace Survey and Workshop, including feedback



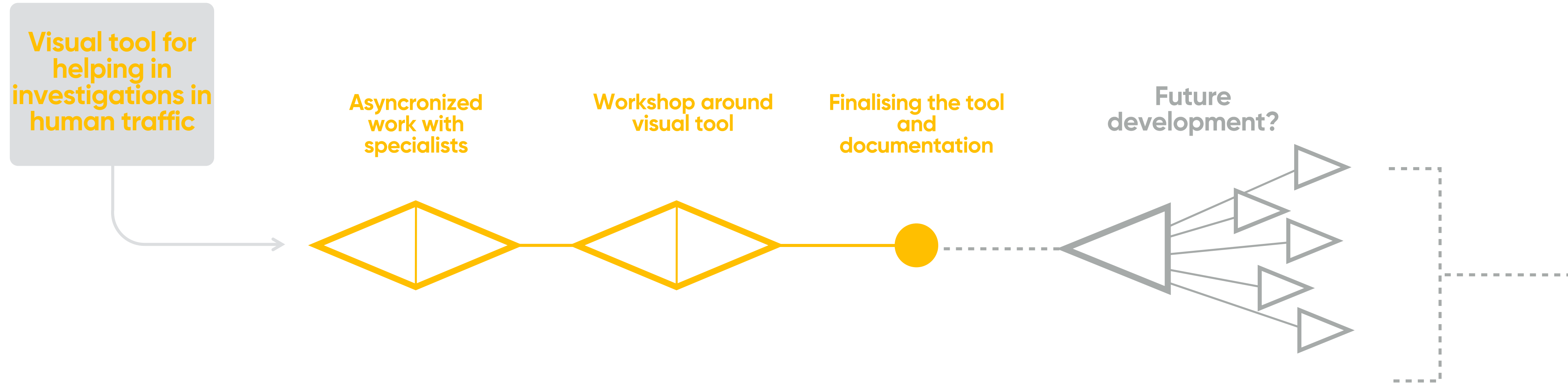
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TASK



Studying background information

Around 20 specialists

Testing the prototype

The co-development of the visual tool helped to recognise several opportunities for further development that could help the investigation of human trafficking

Utilising existing knowledge of Heuni

10 Topics

Using a case example

Interviews

Platform (next page)

Verification of the chosen themes

Preliminary concept

Acceptance



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HowSpace Survey

The first meeting to brainstorm the contents and ideas for the visualisation tool was replaced by online HowSpace survey which was used to collect feedback from different experts and practitioners such as the police, prosecutors, labour inspectors, tax authorities, National Assistance System for Victims of Trafficking and Victims Support Finland.

The survey covered issues such as what are the key factors in ensuring successful investigations, what are the key challenges in detection and investigation of human trafficking cases, what kind of challenges in collecting evidence regarding financial flows and confiscation of assets, and challenges in securing evidence of abusive recruitment, including paying illegal recruitment costs and challenges in international cooperation the experts have encountered etc. This process allowed the busy experts to take part in the process in a more flexible way than attending two workshops as was originally planned. 16 responses were collected via the survey and the information was saved in Excel for further use.



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The key to successful human trafficking investigations:

Skills to investigate and prosecute

Right attitude Comprehensive approach and evidence collection

Specialised knowledge on THB issues

Real-time investigation **Establishing trust with the victims**

Sufficient use of coercive methods Well-functioning multi-authority cooperation

Sufficient resources



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Tervetuloa!

07:00

Minuutit Sekunnit

Aloita

Muistiinpanosi

Mitä mielenkiintoista löydät kommentteista? Kirjaa tähän...

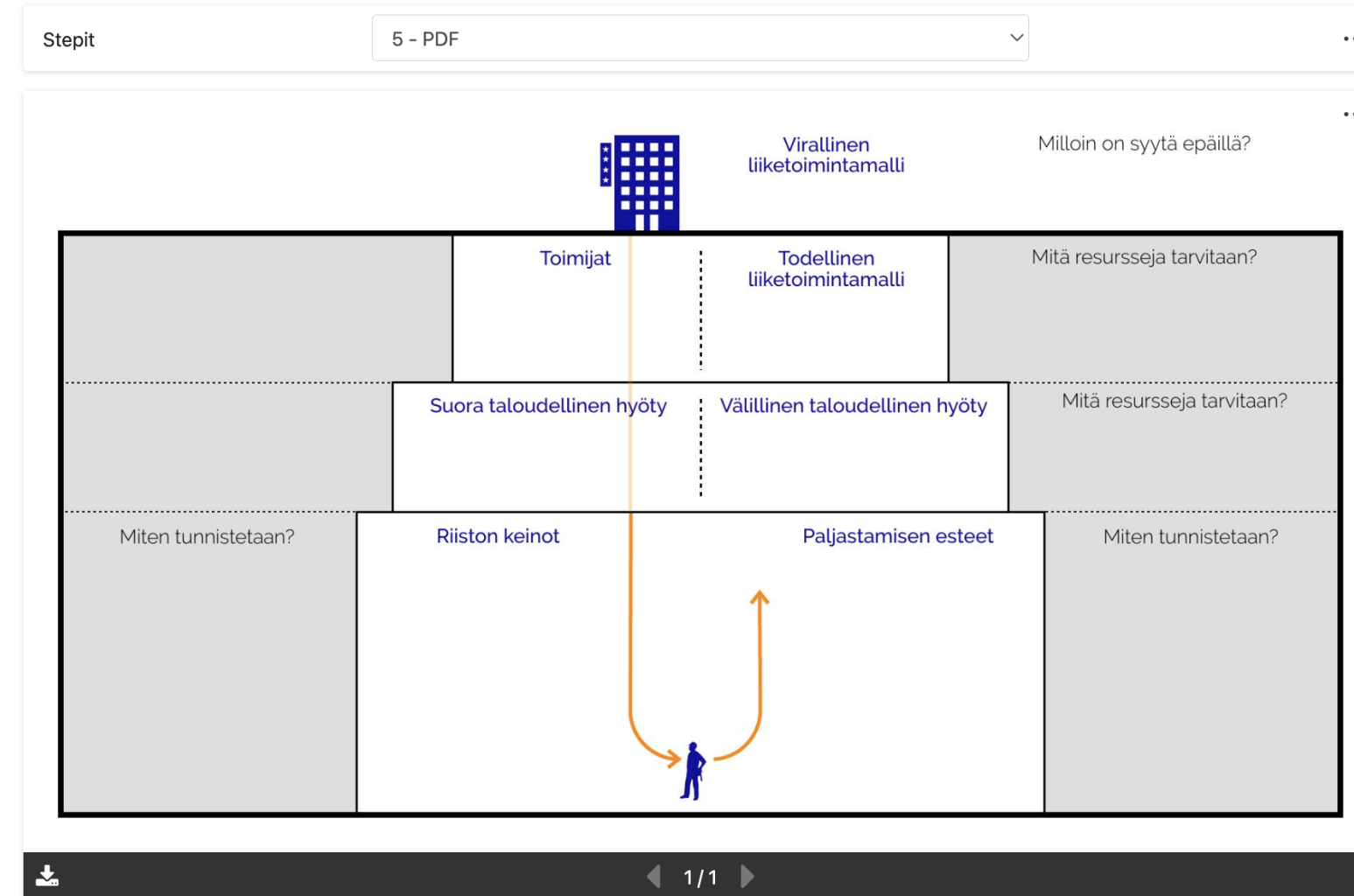
Yksi ajatus per kommentti...

Julkaise

Mikä on kokemuksesi mukaan yksittäinen keski ihmiskauppatapausten tunnistamisessa ja/tai e...

- MT Maija Talja** 1 kuukausi sitten
Uhrit eivät ole halukkaita kertomaan todellisesta tilanteestaan, v viranomaista.
Tykkää Vastaa
- MH Milla Hirvonen** 1 kuukausi sitten
Työntekijät eivät rohkene puhua tilanteestaan tarkastajalle.
Tykkää Vastaa
- MK Mari Kattainen** 1 kuukausi sitten
Rikoshyödyn selvittäminen
Tykkää Vastaa

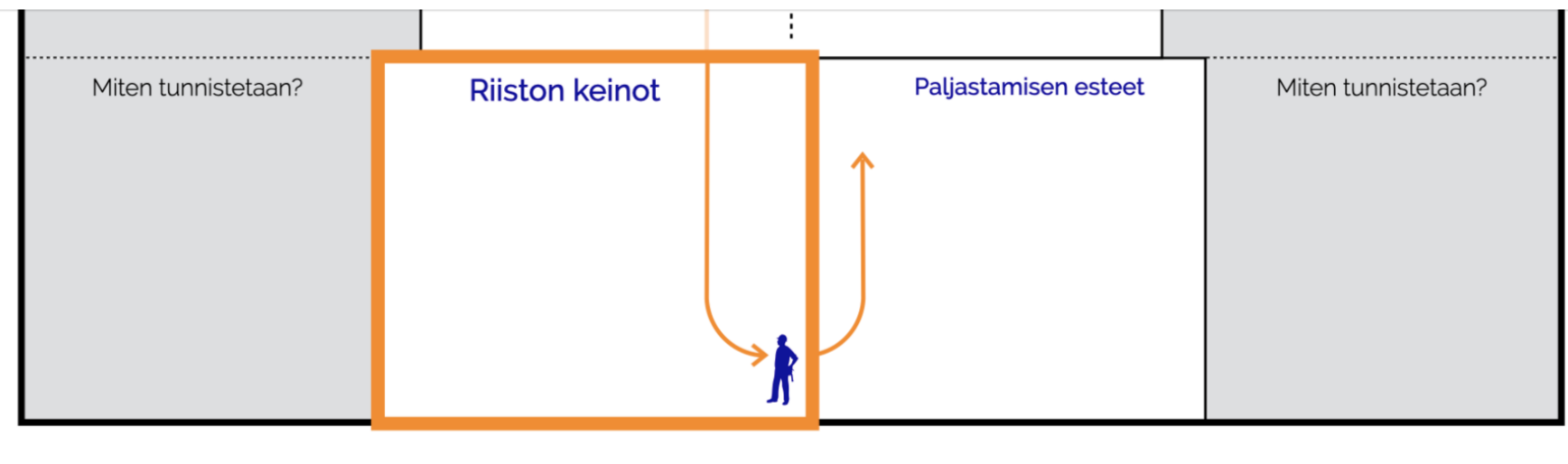
Näytä lisää (21)



03:00

Minuutit Sekunnit

Aloita



Riiston/hyväksikäytön keinoja ja tapoja

- JT** Yksi asia per kommentti...
Julkaise
- PM Pia Marttila** 18 päivää sitten
Uhrin saaminen uskomaan samaan kulttuuriin kuuluvaan työnantajaan, koska on ollut maassa pidempään - saa uskomaan, että suomalaisilta saa väärä ohjeita
Tykkää Vastaa
- PY Pekka Ylinen** 18 päivää sitten
Uhrin luottamuksen saavuttaminen, tietoisuuden lisääminen omista oikeuksista.
Tykkää
- J Jennimaria79** 18 päivää sitten
Oikean tiedon välittäminen ja levittäminen eri yhteisöihin yhteisön omalla kielellä. Julkinen keskustelu aiheesta = lisää tietoisuutta.
JT





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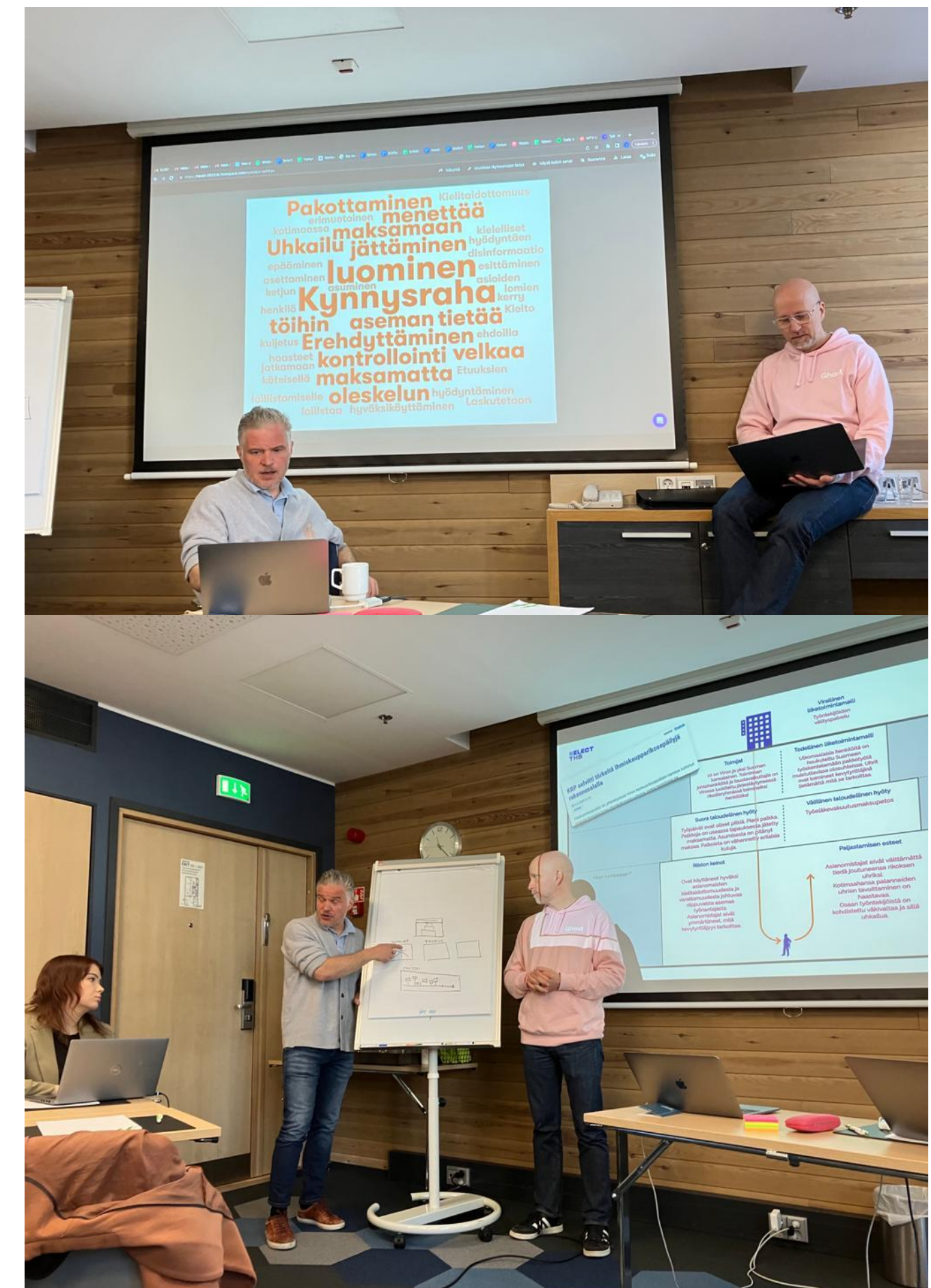
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Workshop

The workshop for developing a visualisation tool for human trafficking investigations took place on 8 May 2023 in Helsinki. The ELECT-THB-project partner HEUNI brought together representatives from the police, prosecution service, NGOs, and the National Assistance System for Victims of Trafficking to draft a visualisation tool for better and more effective criminal investigations in human trafficking cases. 14 people attended the workshop.

The experts were introduced to the process of developing a visualisation tool by two experts from Ghostcompany, Strategic Growth Advisor Jussi Tapio and Business Designer Miikka Leinonen. The main goal of the workshop was to together come up with ideas and develop them towards an effective and beneficial tool to better investigate a suspicion of human trafficking or labour exploitation case. The work was based on the data collected from various law enforcement and authority representatives and other experts and practitioners through a HowSpace survey.



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Participants

NAME	ORGANISATION	COUNTRY
Anniina Jokinen	HEUNI	Finland
Natalia Ollus	HEUNI	Finland
Tiina Turunen	HEUNI	Finland
Jussi Tapio	Ghostcompany	Finland
Miikka Leinonen	Ghostcompany	Finland
Minna Willman-Koistinen	Eastern Finland Police Department	Finland
Heidi Savurinne	Prosecution Service	Finland
Katja-Pia Jenu	Labour Inspectorate	Finland
Pekka Hätönen	Helsinki Police Department	Finland
Pekka Ylinen	Central Finland Police Department	Finland
Terhi Tafari	The Assistance System for victims of human trafficking	Finland
Mikko Sipilä	Prosecution Service	Finland
Pia Marttila	Victim Support Finland	Finland
Jenni Romanoff	Helsinki Police Department	Finland



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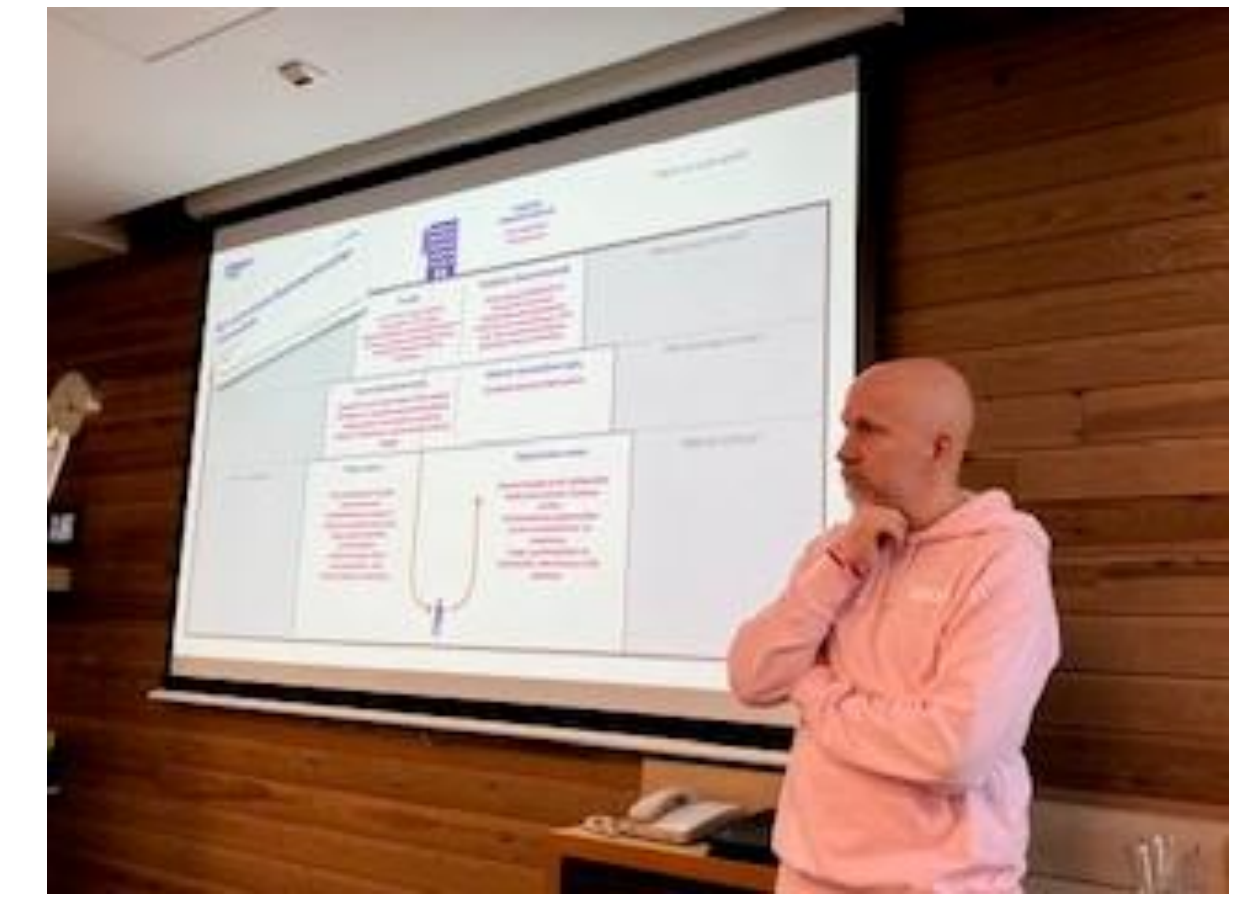


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The facilitators from Ghostcompany began the workshop by educating the experts about effective visualisation and the key issues to keep in mind when developing the visualisation tool. For example, the tool ought to be considered as an assistance mechanism to the investigation, and it should not be too complex to use. The experts were also introduced to different kinds of visualisation designs as an example of the variety of design possibilities.

After this brief introduction, the facilitators from Ghostcompany presented their draft for a visualisation tool for human trafficking investigations. The draft was thoroughly discussed and considered functional in its entirety. For example, it was widely thought that the tool could be helpful for a police officer who has little or no previous knowledge about the complexity of the trafficking crime. It was also considered important that using the tool would not require the investigator to already be aware of the circumstances of the case.



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Thereafter, the experts were able to first discuss in small groups and then work at HowSpace to further improve the visualisation tool. The focus of this part of the workshop was first to consider what kinds of means of exploitation could come up in a criminal investigation – in other words, what should be looked for during an investigation. The considered means included e.g., debt bondage, violence or threat of violence, underpayment, and psychological control. Second, the experts considered what issues could cause an obstacle in recognizing labour exploitation or human trafficking. Many issues were thought of, e.g. the victim's mistrust in officials, cultural differences, and problems with interpretation.

Later, it was discussed how to overcome these obstacles. Many concrete ways were discovered, such as the possibility for the suspected victim to talk with NGOs and officials trained to encounter a trafficking victim or making use of the Incomes Register and other similar registers. At the end of the workshop, the experts focused on what other matters the visualisation tool should include, and how to further advance it for better investigations of human trafficking cases.

Feedback collected was very good (see next slides). The scale used was 1= strongly disagree 5= strongly agree.



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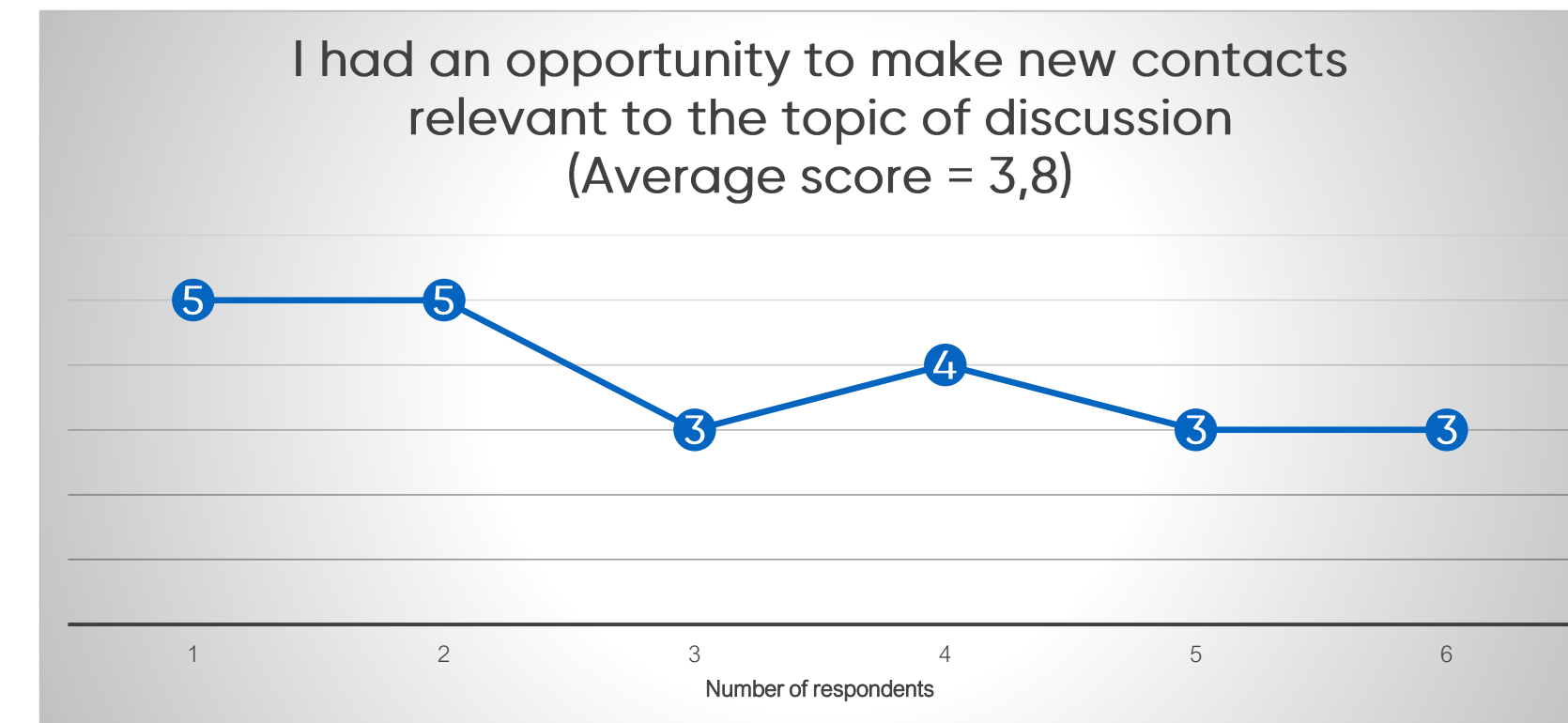
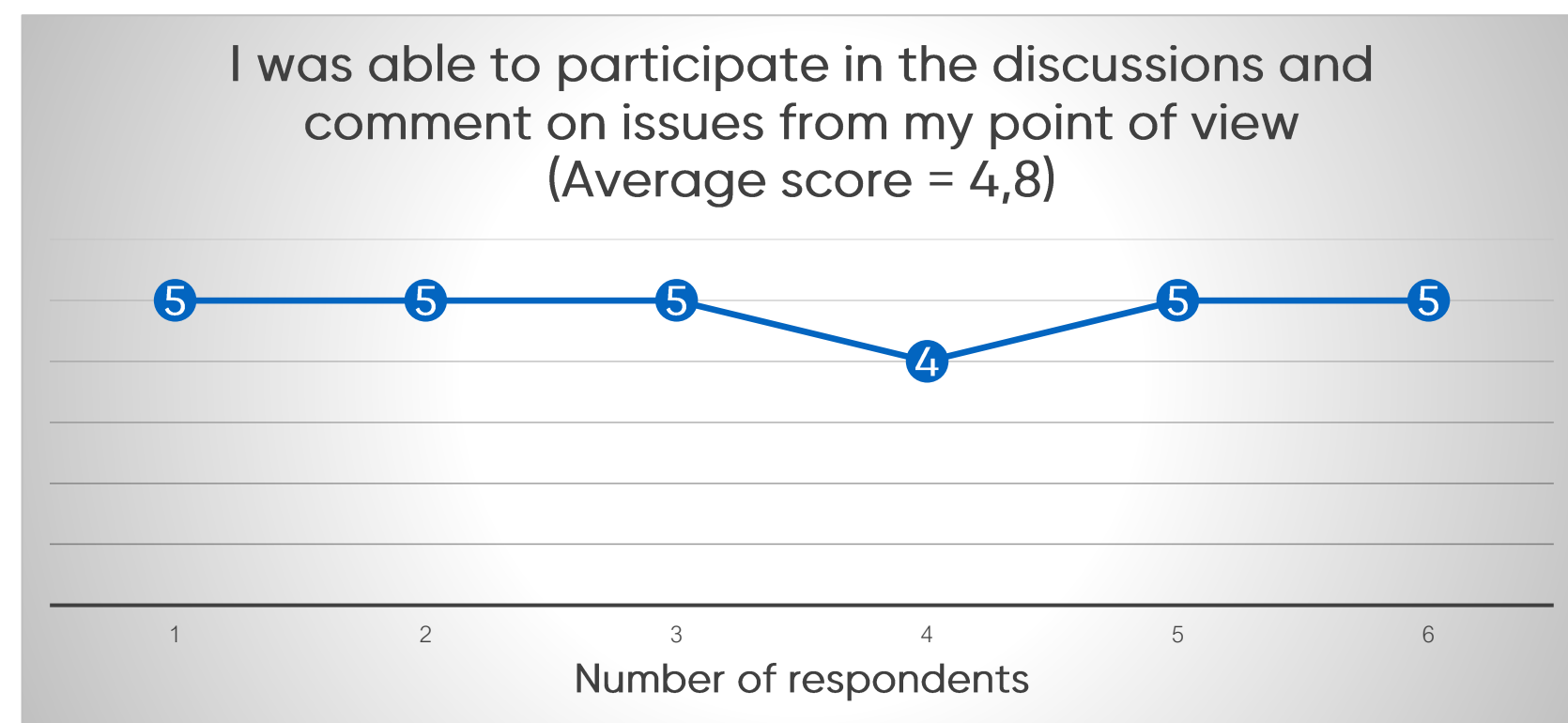
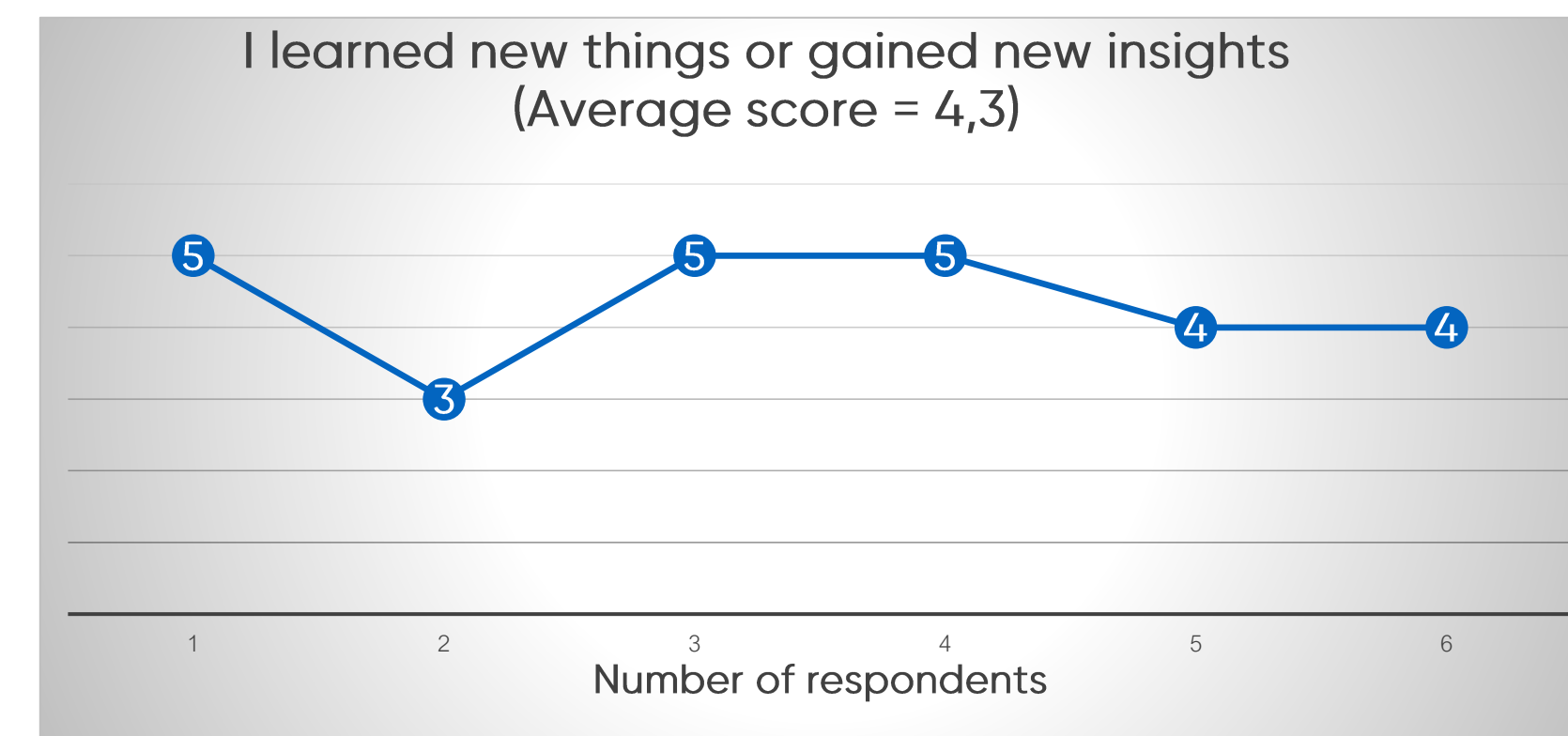
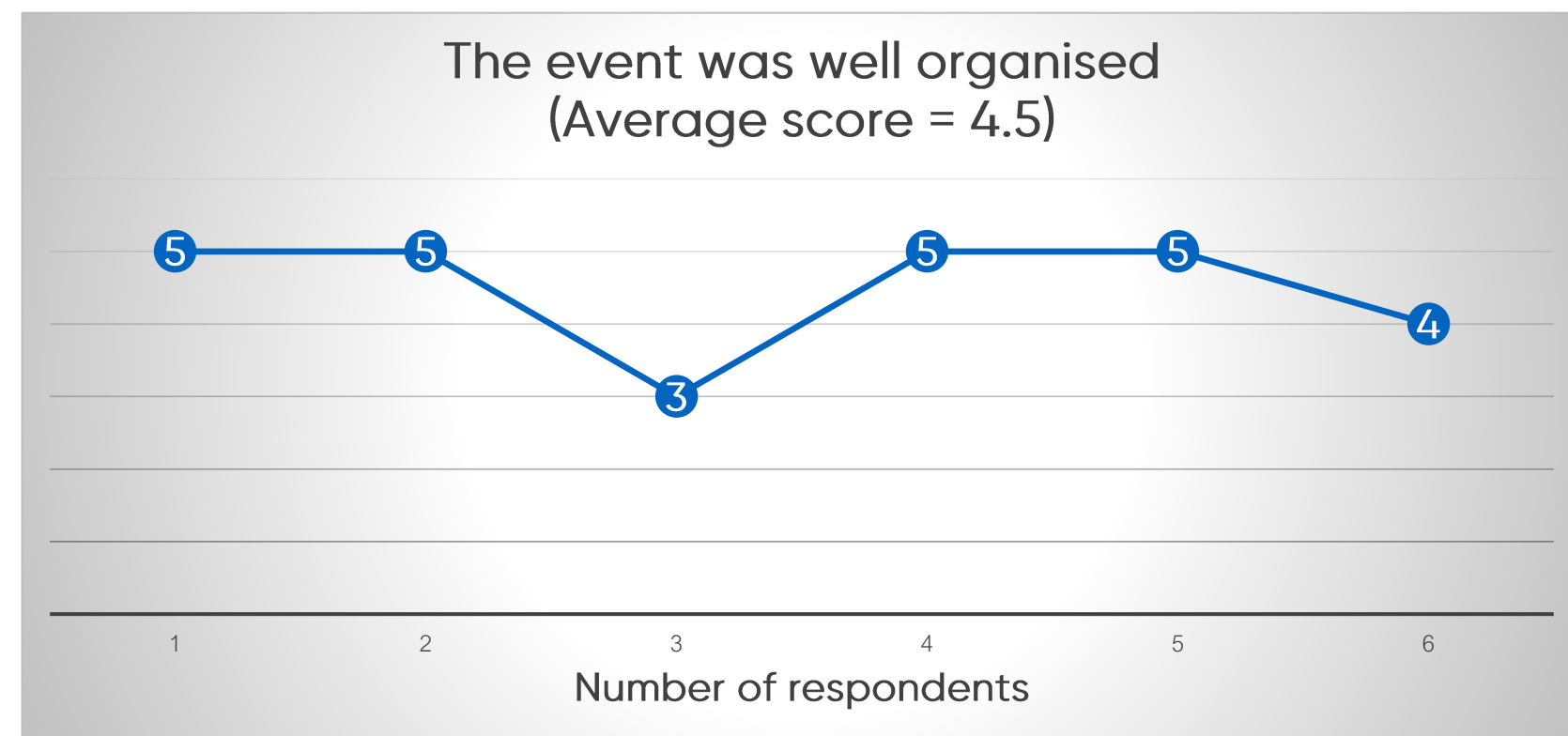
Feedback from participants

- Very good workshop, easy to praise. The tool was, frankly, better than I expected – a brought to evaluate a complex entity. Very versatile with minor modifications.
- The way of working, the facilitation and, for example, the use of Howspace as a group work method were really good. I liked the background work that the guys at Ghost had done by filling in the specs of the current forced labor case into the tool sketch. Nice event, not too long.
- The time allotted for the workshop is too short. The initial conversation took too much time. At first, it would have been good to go through what the purpose of the workshop is. Now it seemed that the organizers did not want to accept development proposals, even though the assumption was that it was about planning work.
- The workshop was very good, it was good to have a versatile and professional team! The tool itself seemed good and functional, so it's still ready.
- The workshop was quite short. It would have needed a more structured discussion about the purpose of the tool and the continuation of the workshop, or alternatively to guide advance preparation



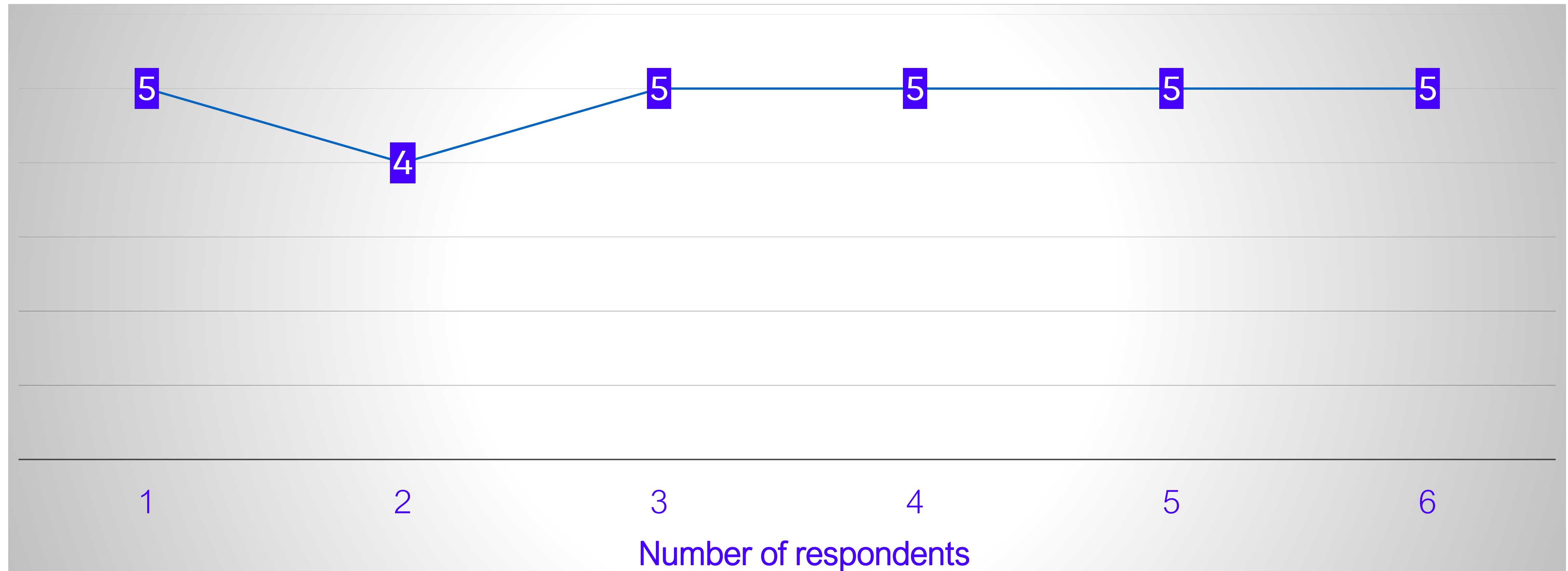


Feedback from participants





Visualisation tool could help summarise and make better sense of complex cases in my own work (Average score = 4.8)





Conclusions

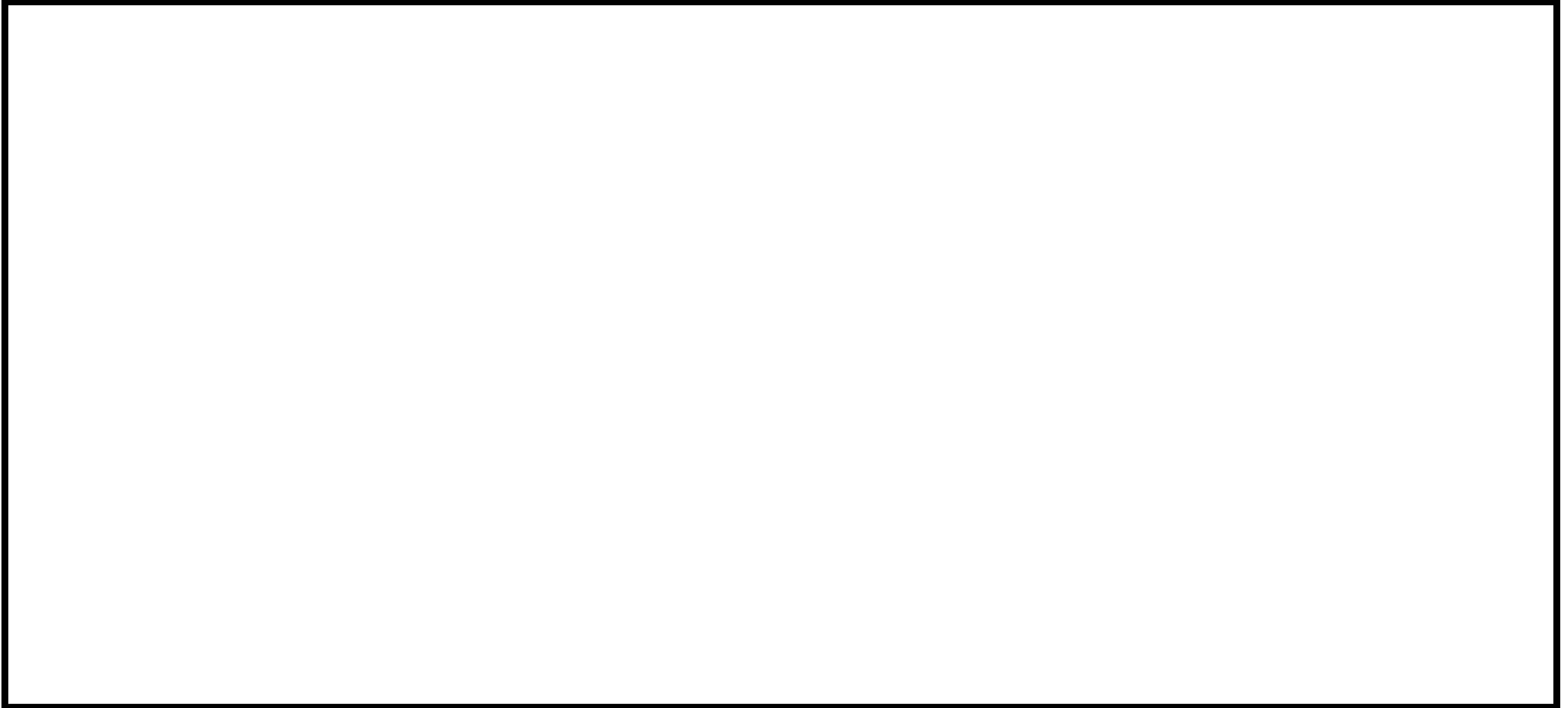
- There is a lot of potential developing the model further, the initial process with the Ghostcompany and the results from the feedback survey indicate that the experts involved felt that the visualisation tool would be useful in their line or work and in presenting complex cases e.g. in court.
- Overall, the draft model presented, the way of working, the facilitation and the use of Howspace as a group work method received positive feedback from the participants. Criticism regarding the shortness of the workshop was also received from two respondents.
- It is clear that the initial budget reserved for this activity was very limited, so it allowed us to only take the first step in developing the visualisation tool. Should there be some budget savings, we could potentially hire the Ghostcompany to do some further steps in incorporating the aspects covered in HowSpace better in the model and to organise another workshop and to further develop the model in close cooperation with police, prosecutors and other relevant authorities and actors.

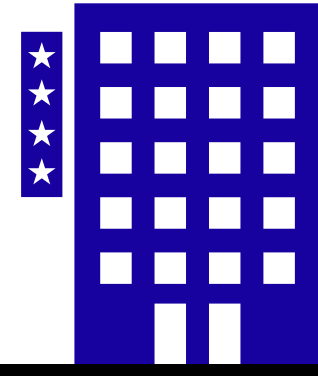


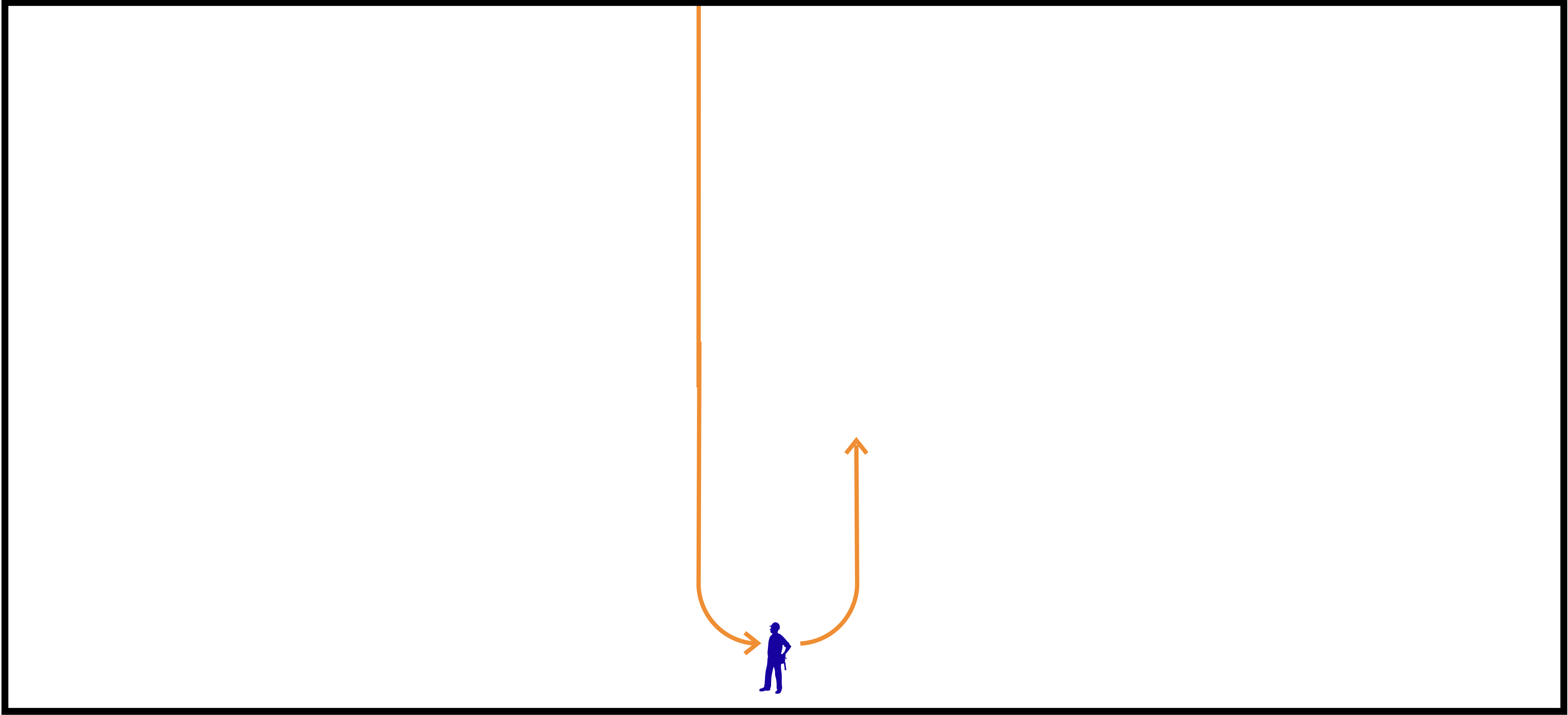
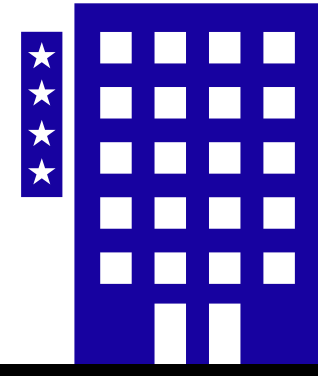


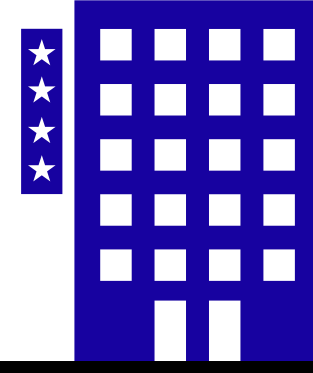
Visualisation tool

English version

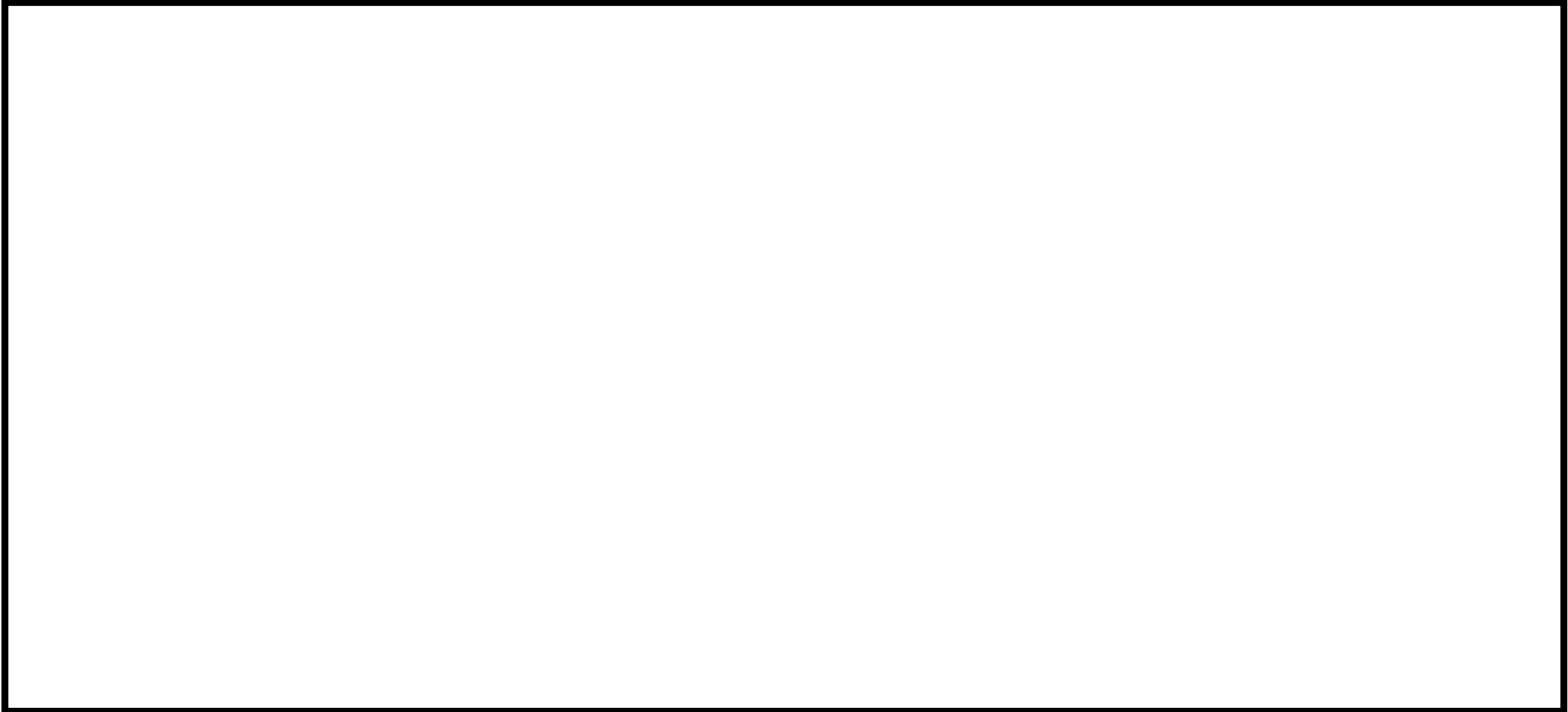


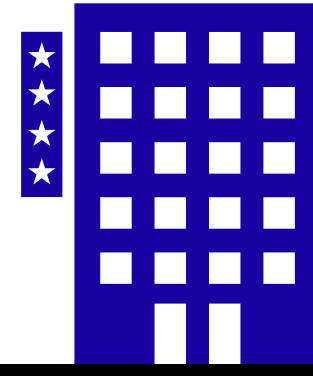






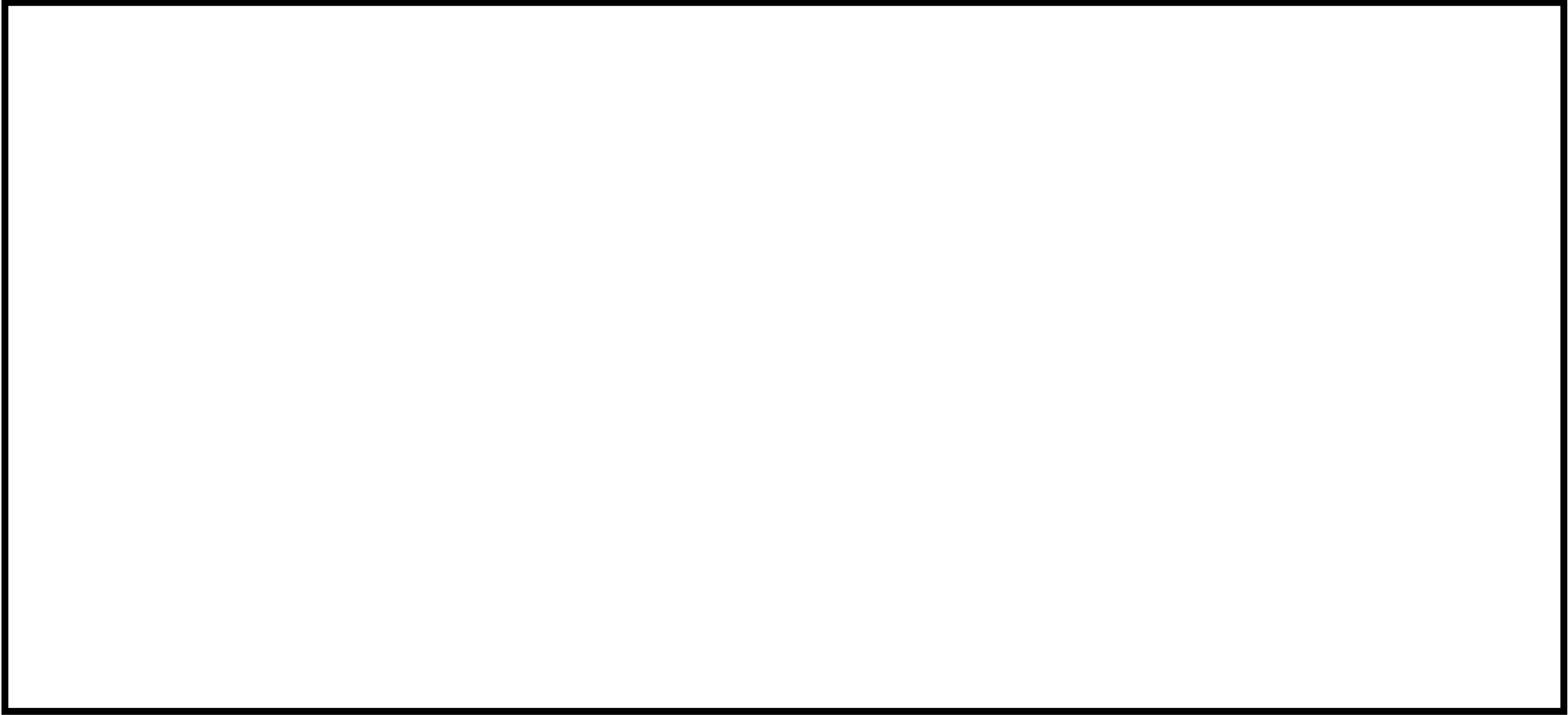
The official business model

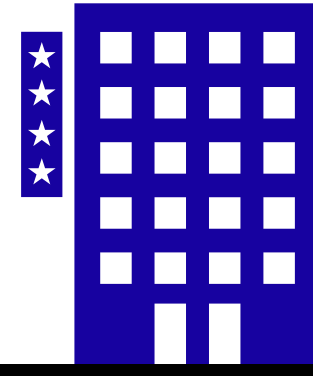




The official
business model

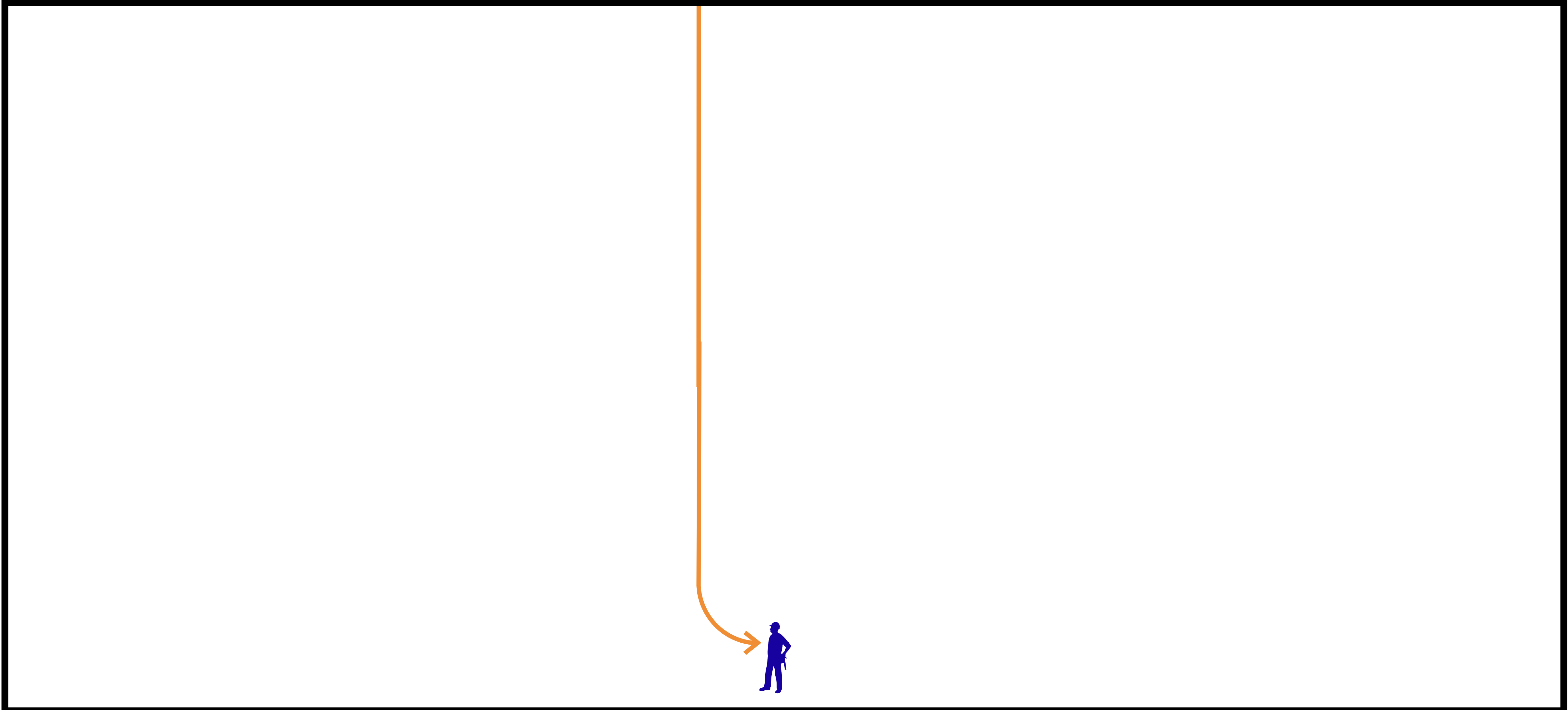
When to suspect?

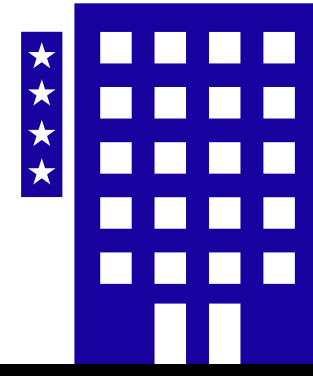




The official
business model

When to suspect?

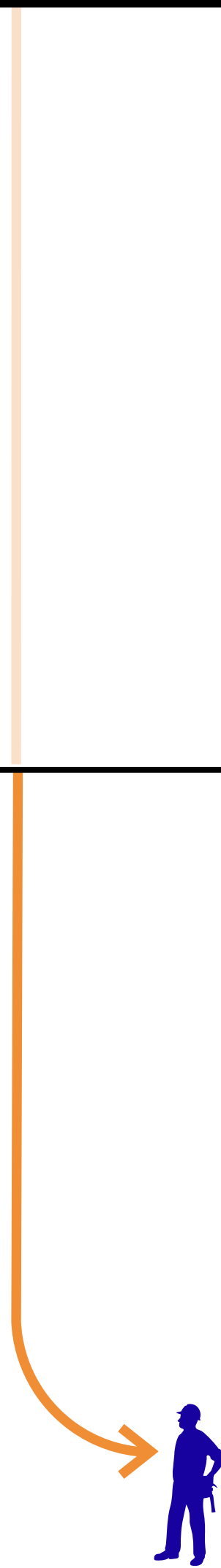


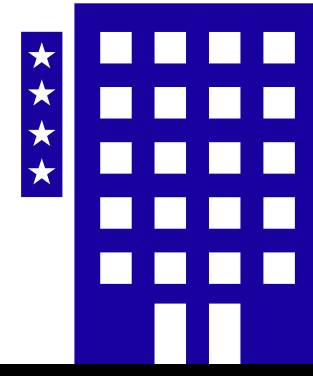


The official
business model

When to suspect?

Means of exploitation





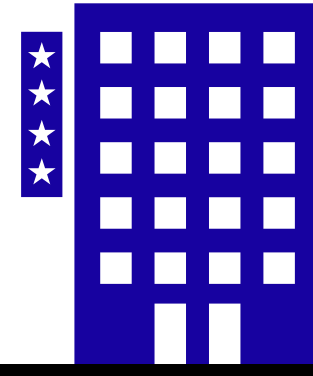
The official
business model

When to suspect?

Means of exploitation

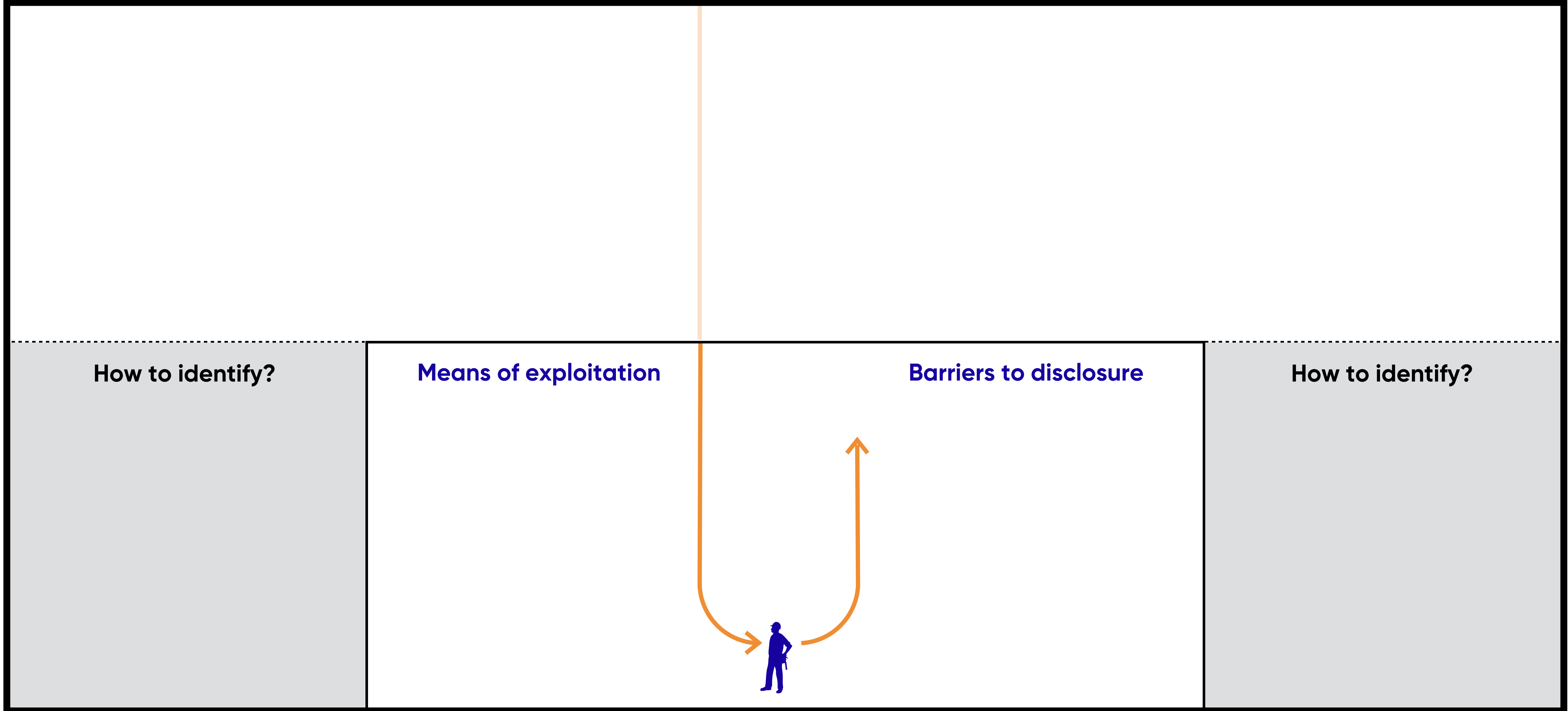
Barriers to disclosure

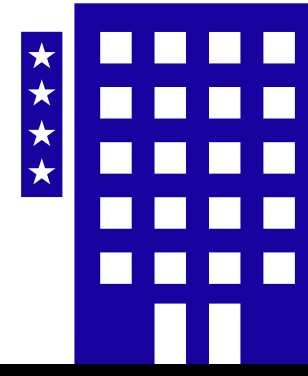




The official
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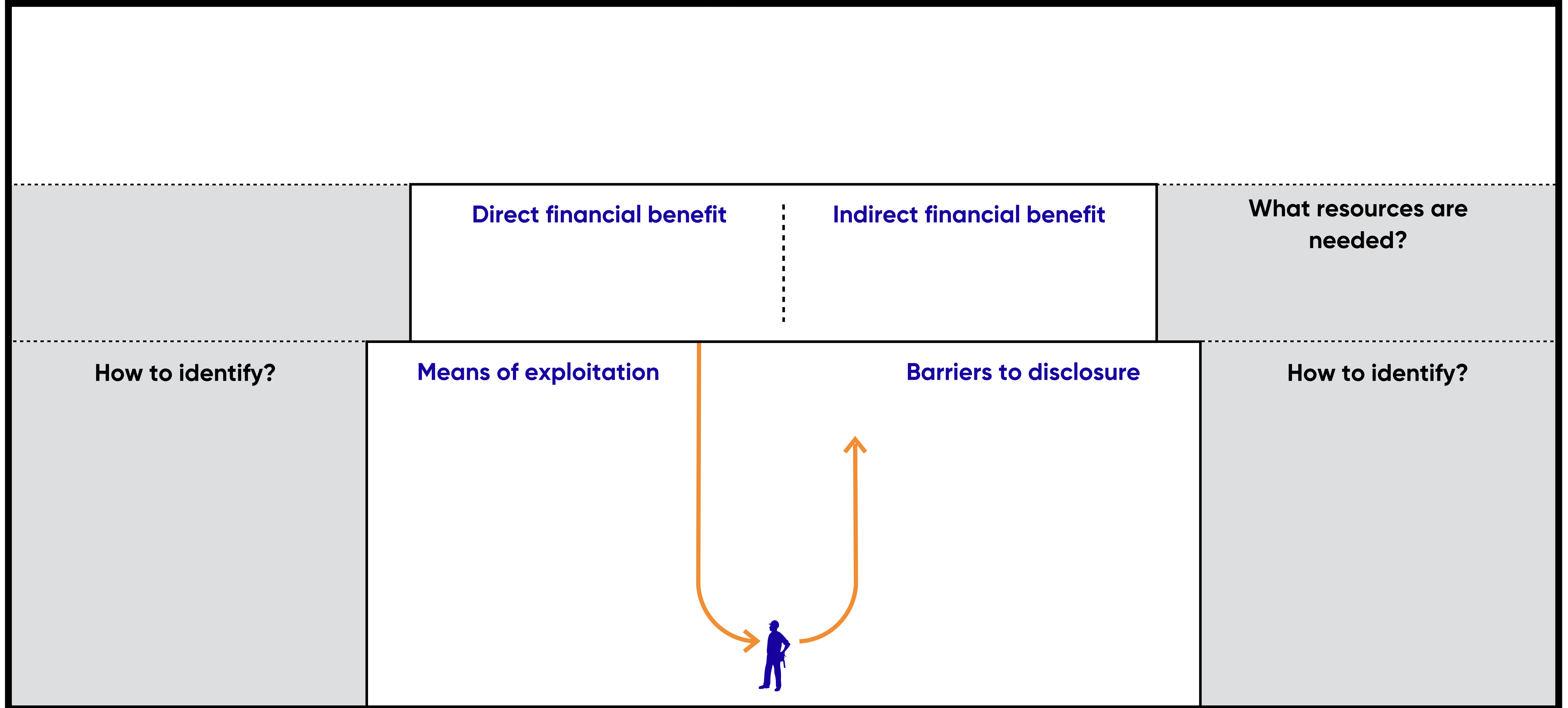
When to suspect?

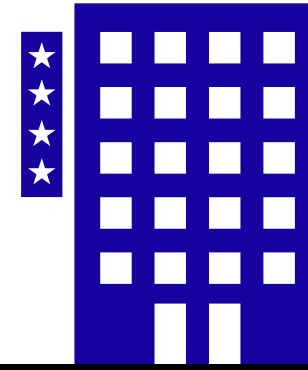




The official business model

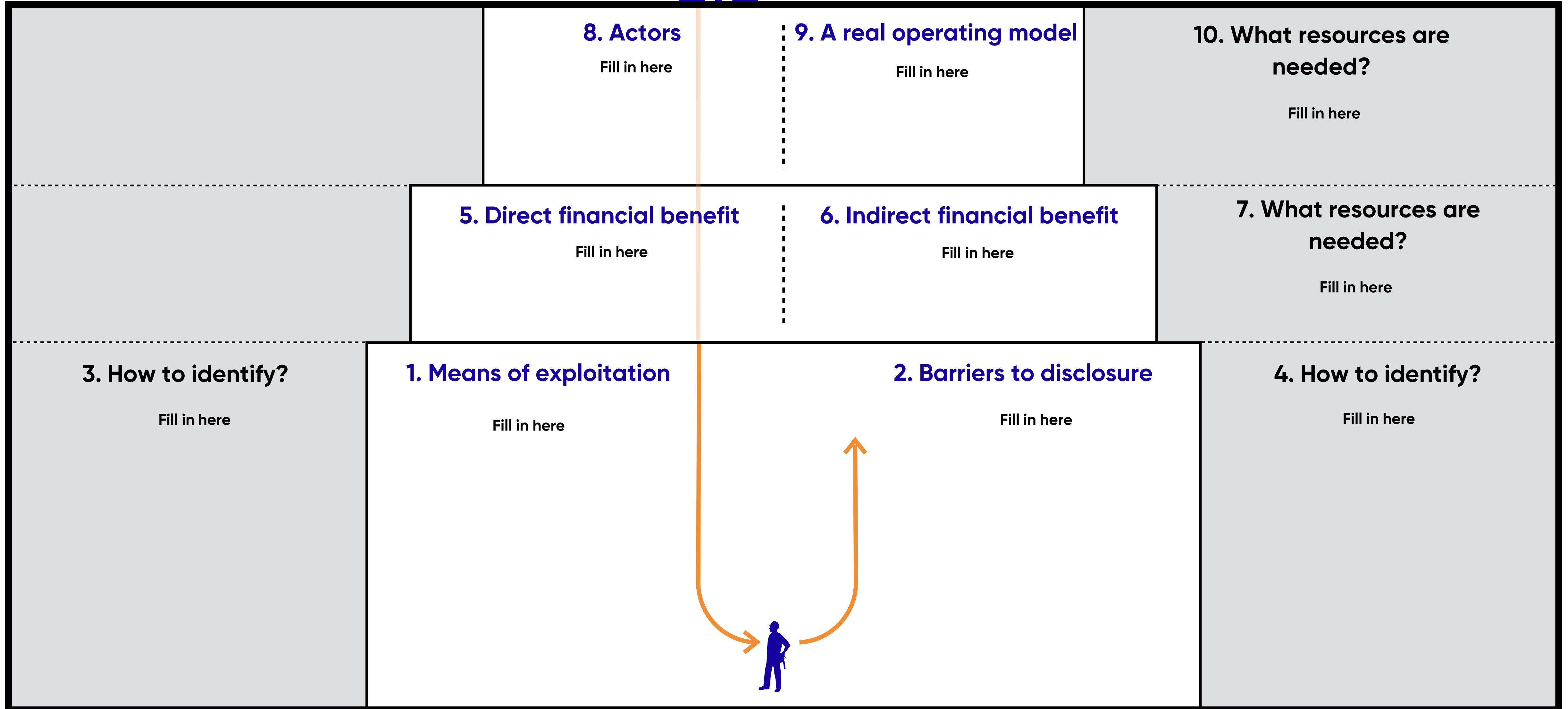
When to suspect?





The official business model

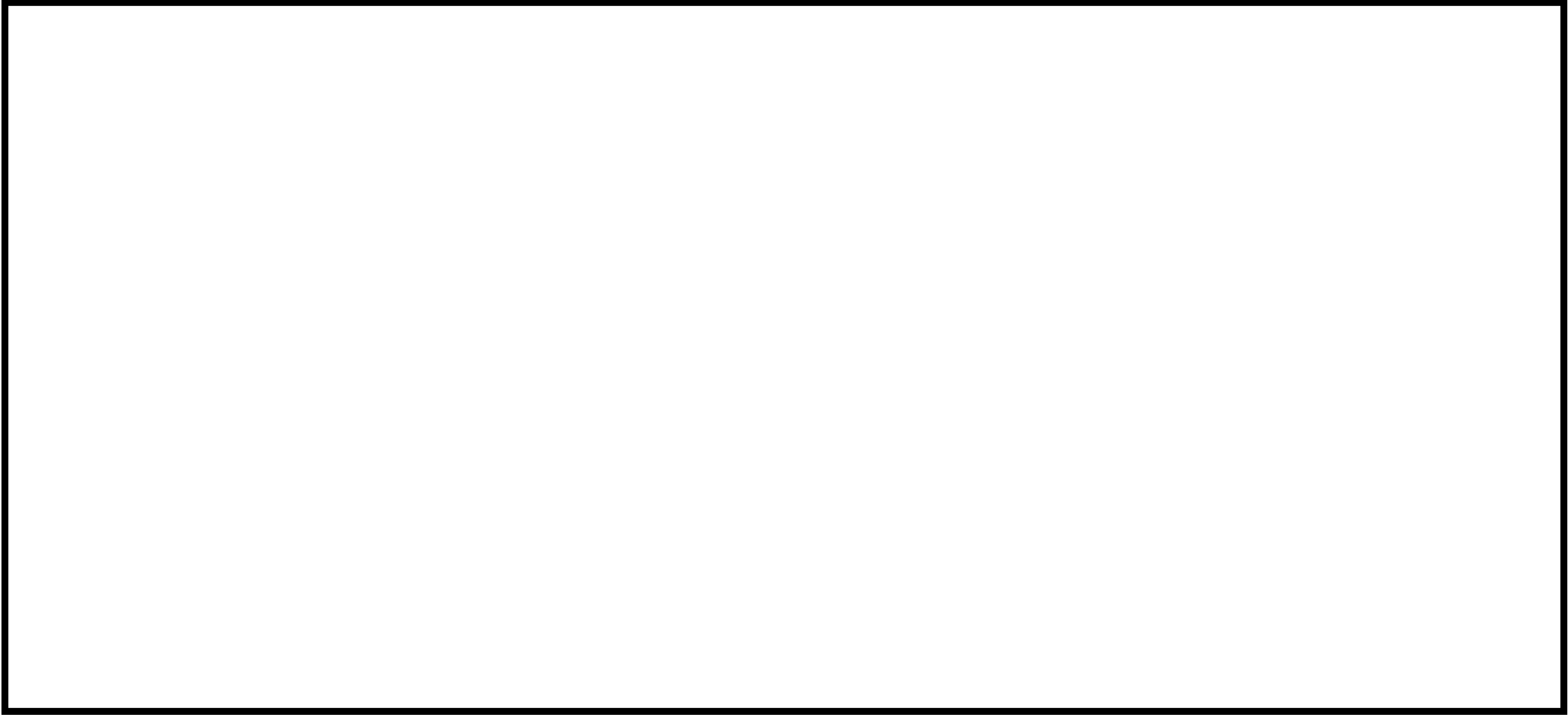
When to suspect?

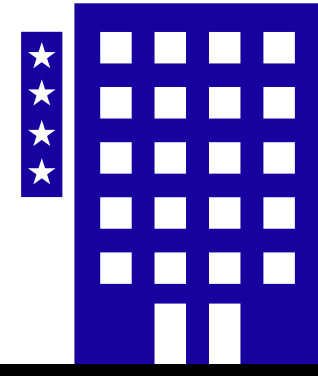


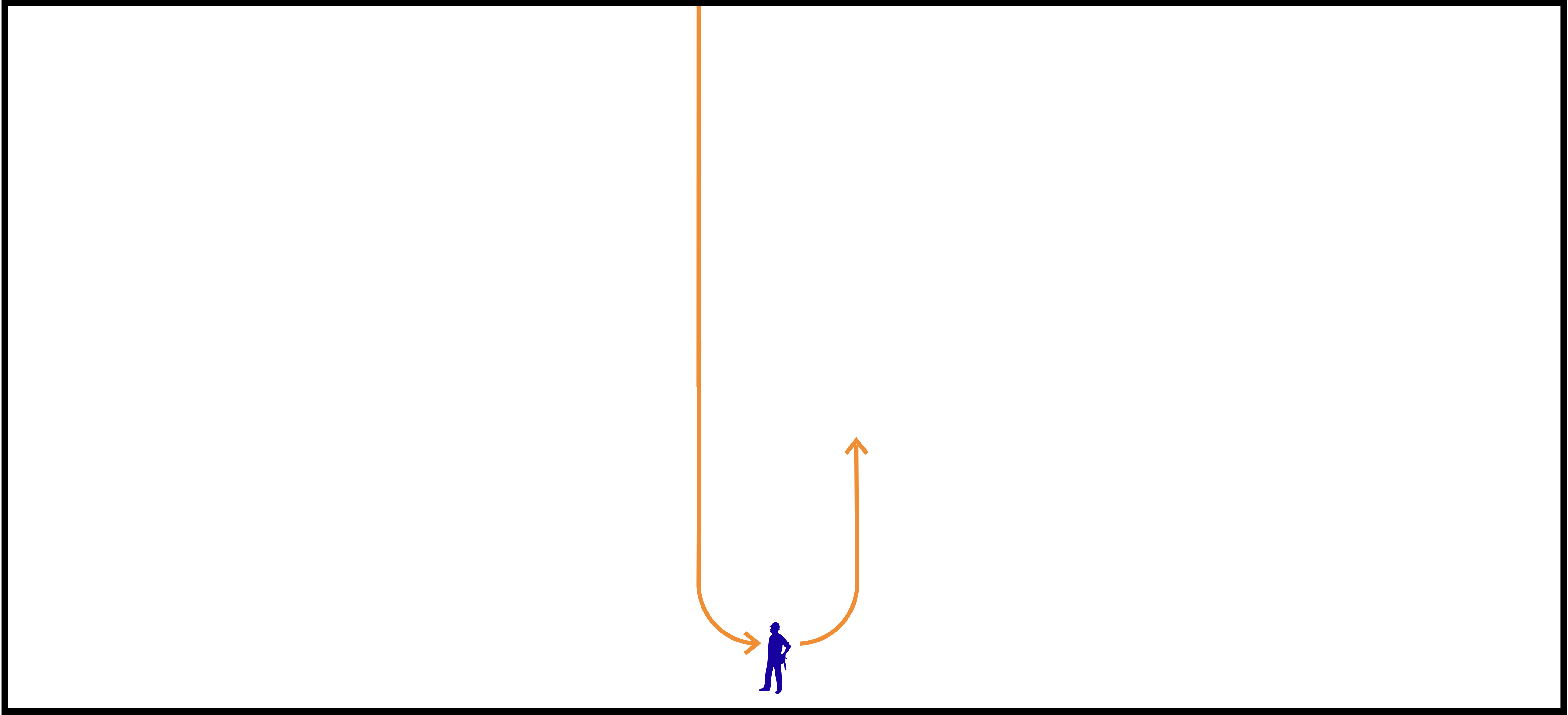
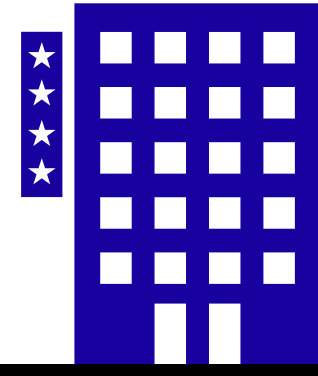


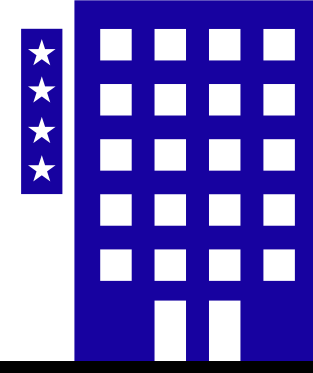
Visualisation tool

Finnish version

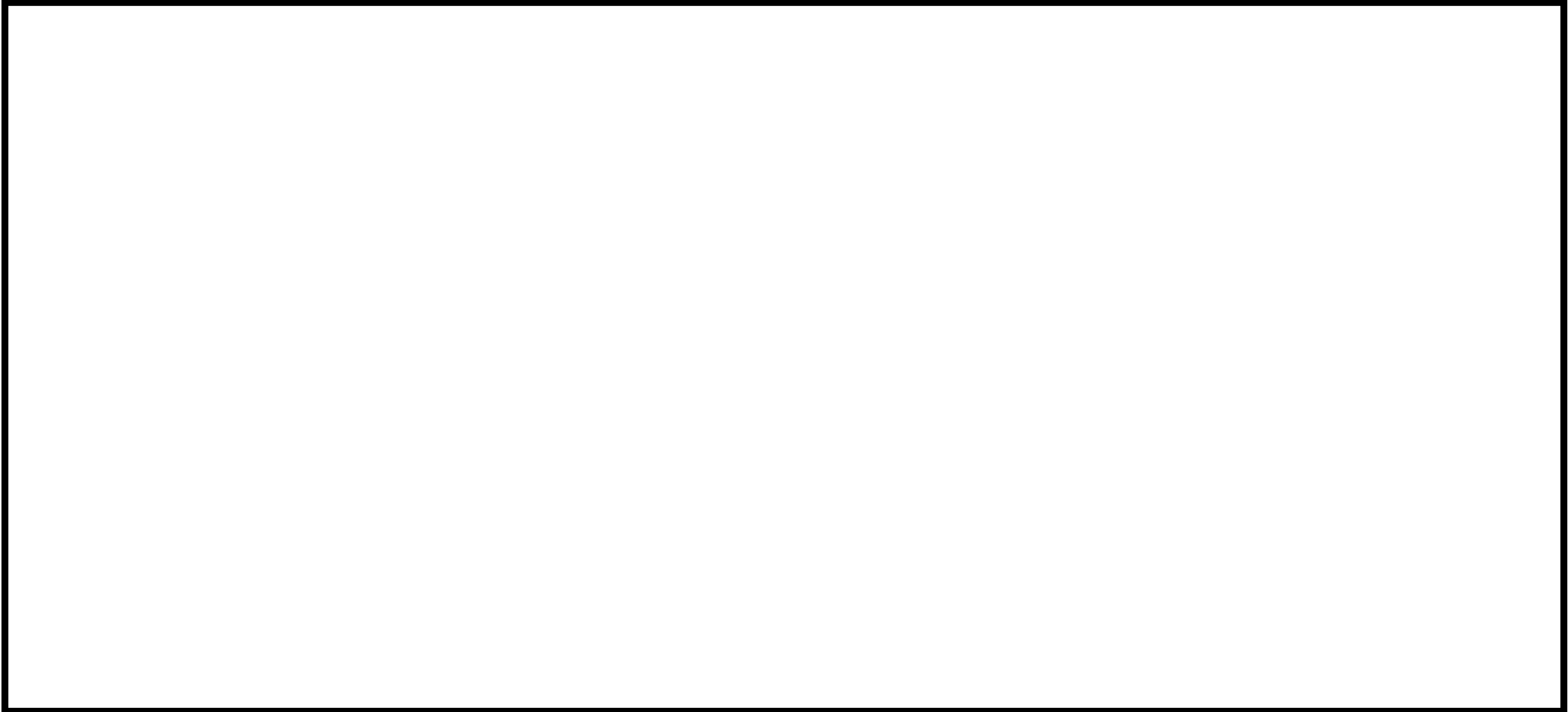


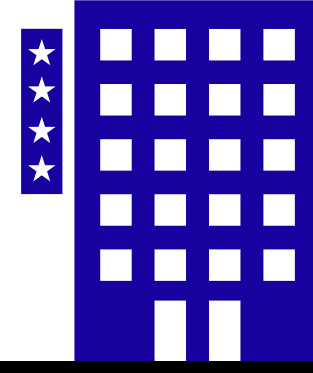






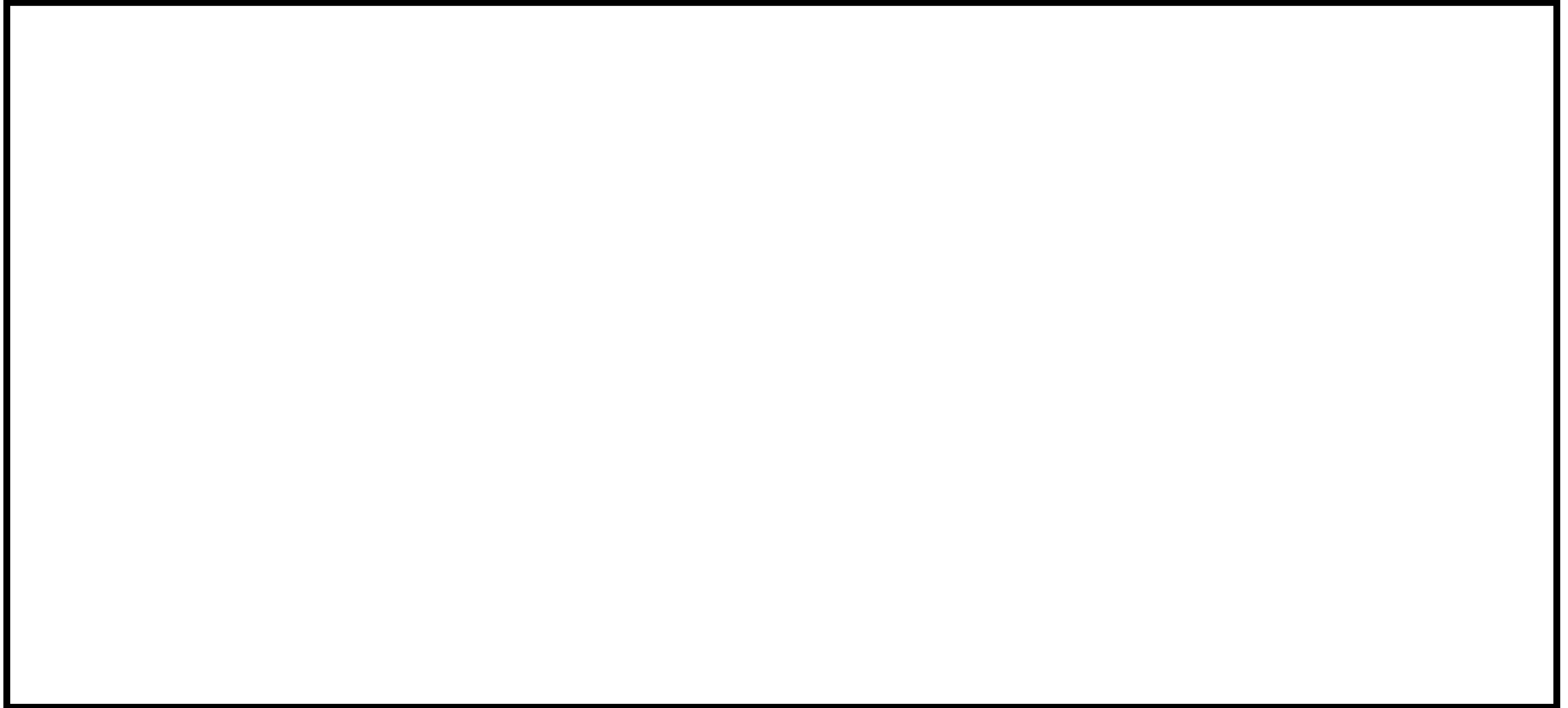
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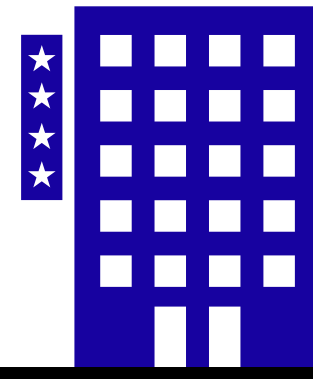




Virallinen liiketoimintamalli

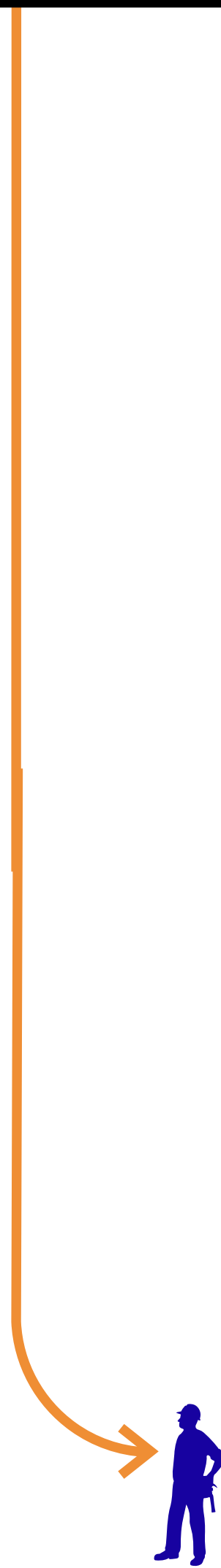
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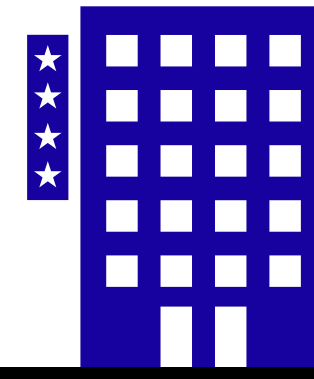




Virallinen liiketoimintamalli

Milloin on syytä epäillä?

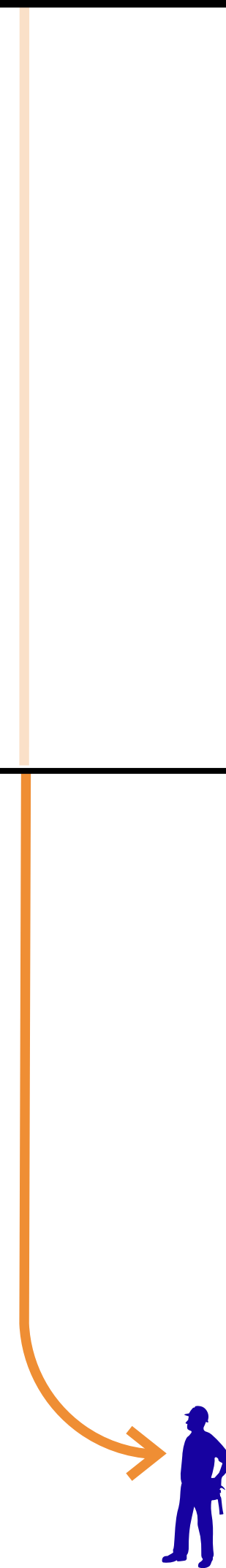


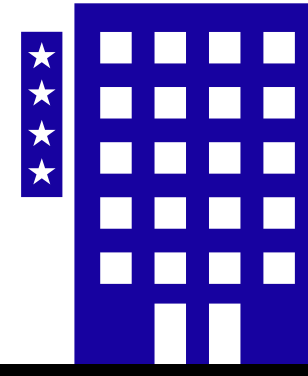


Virallinen liiketoimintamalli

Milloin on syytä epäillä?

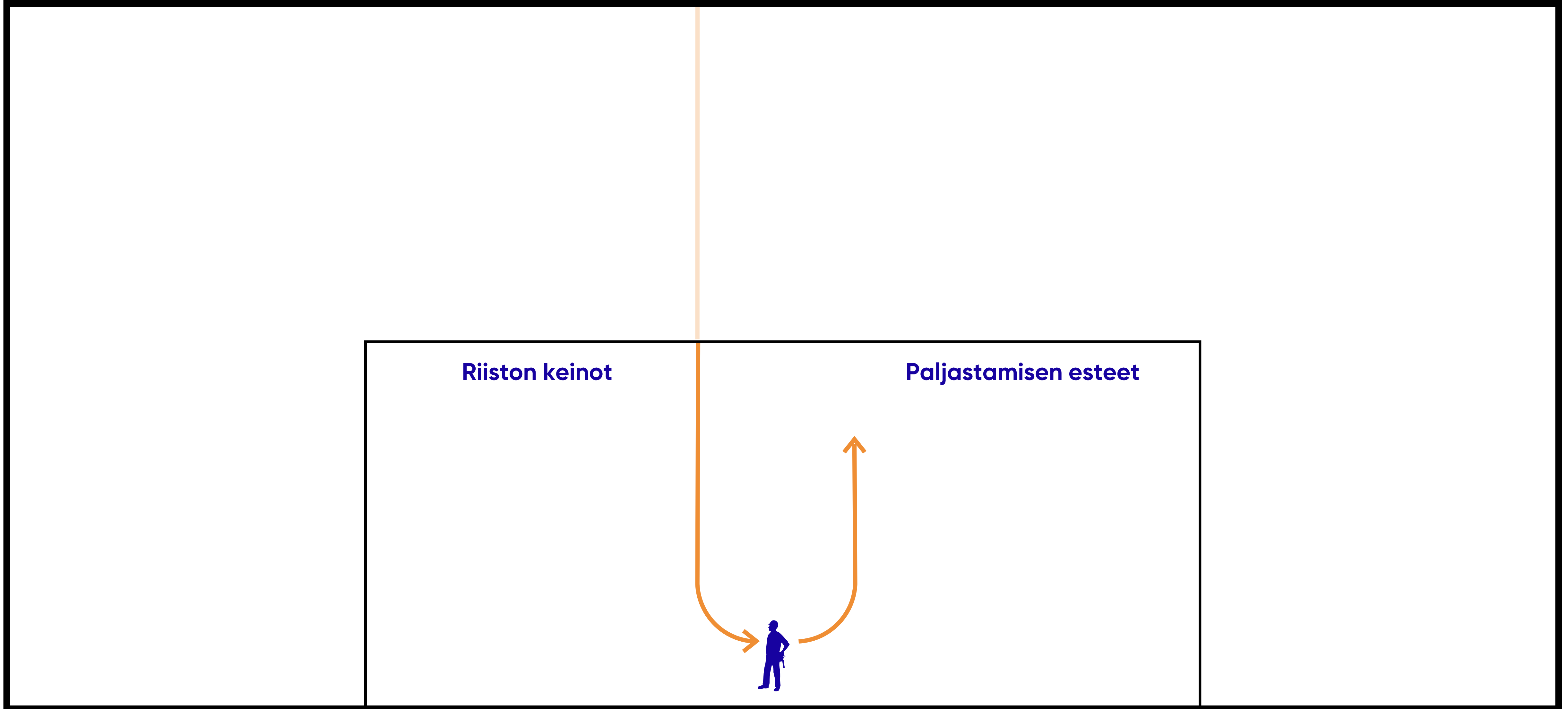
Riiston keinot

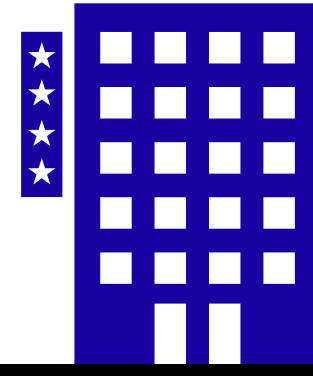




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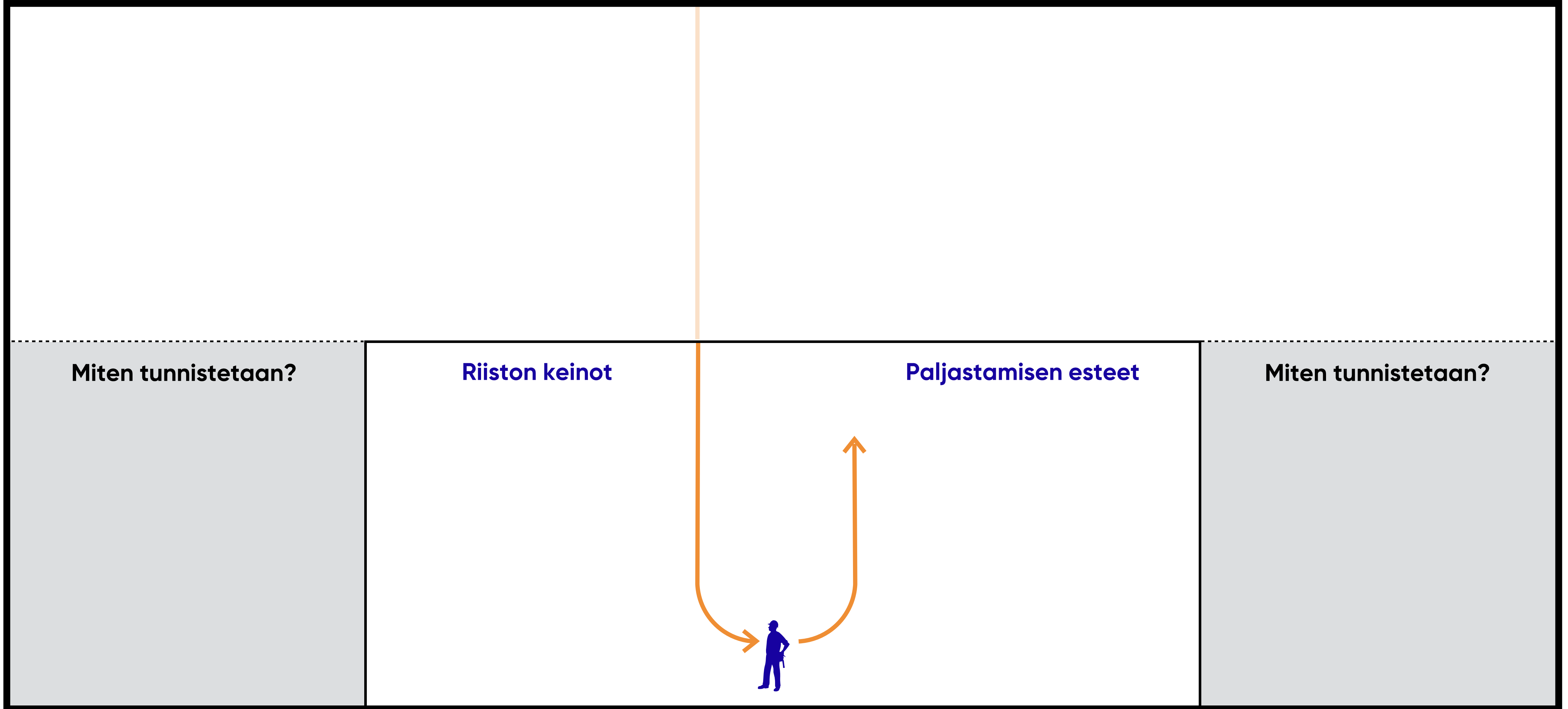
Milloin on syytä epäillä?





**Virallinen
liiketoimintamalli**

Milloin on syytä epäillä?

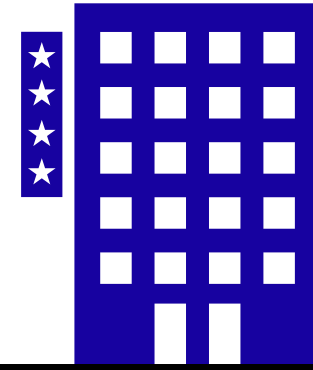


Miten tunnistetaan?

Riiston keinot

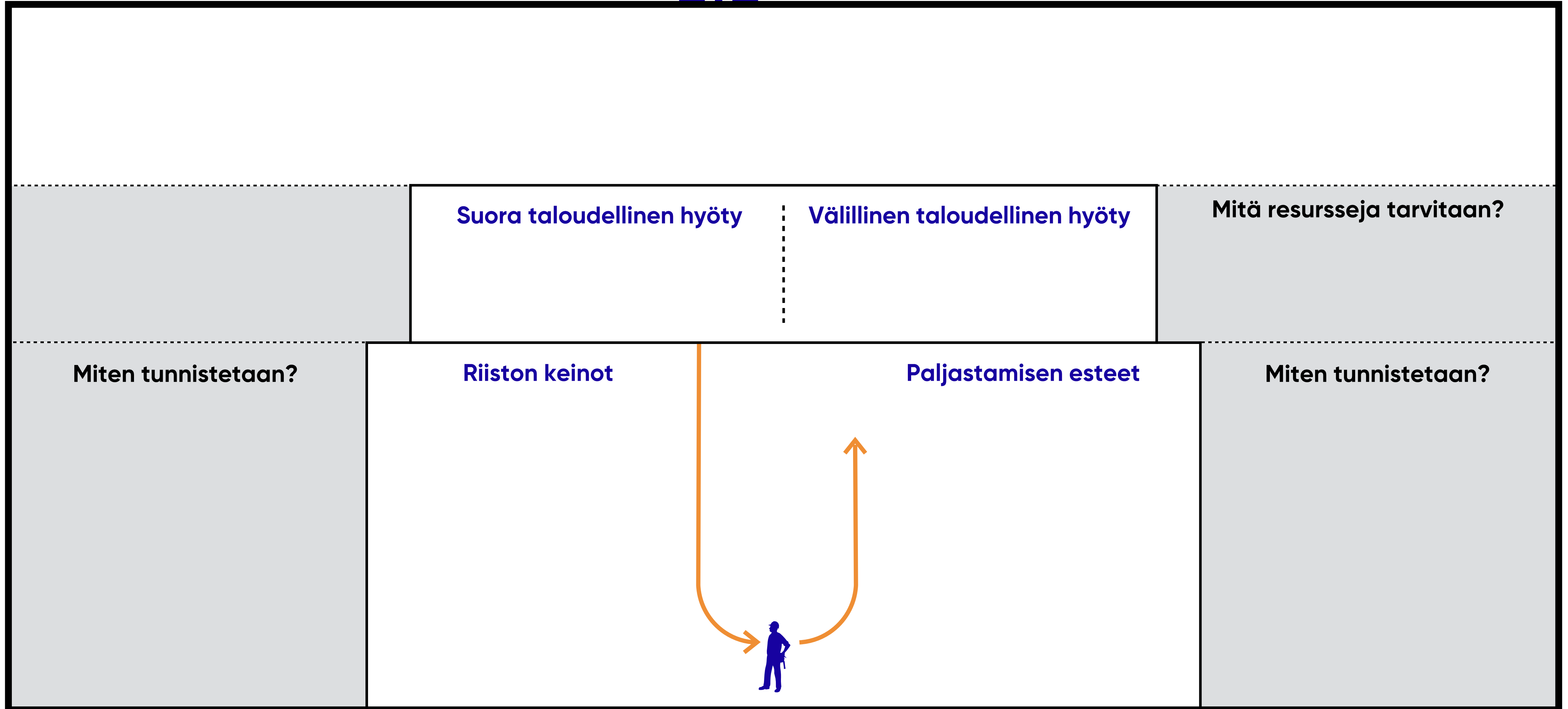
Paljastamisen esteet

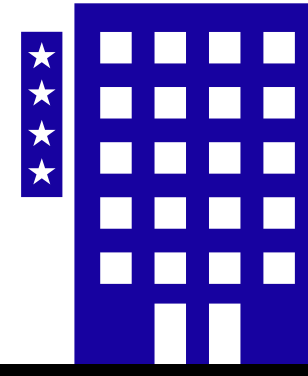
Miten tunnistetaan?



Virallinen liiketoimintamalli

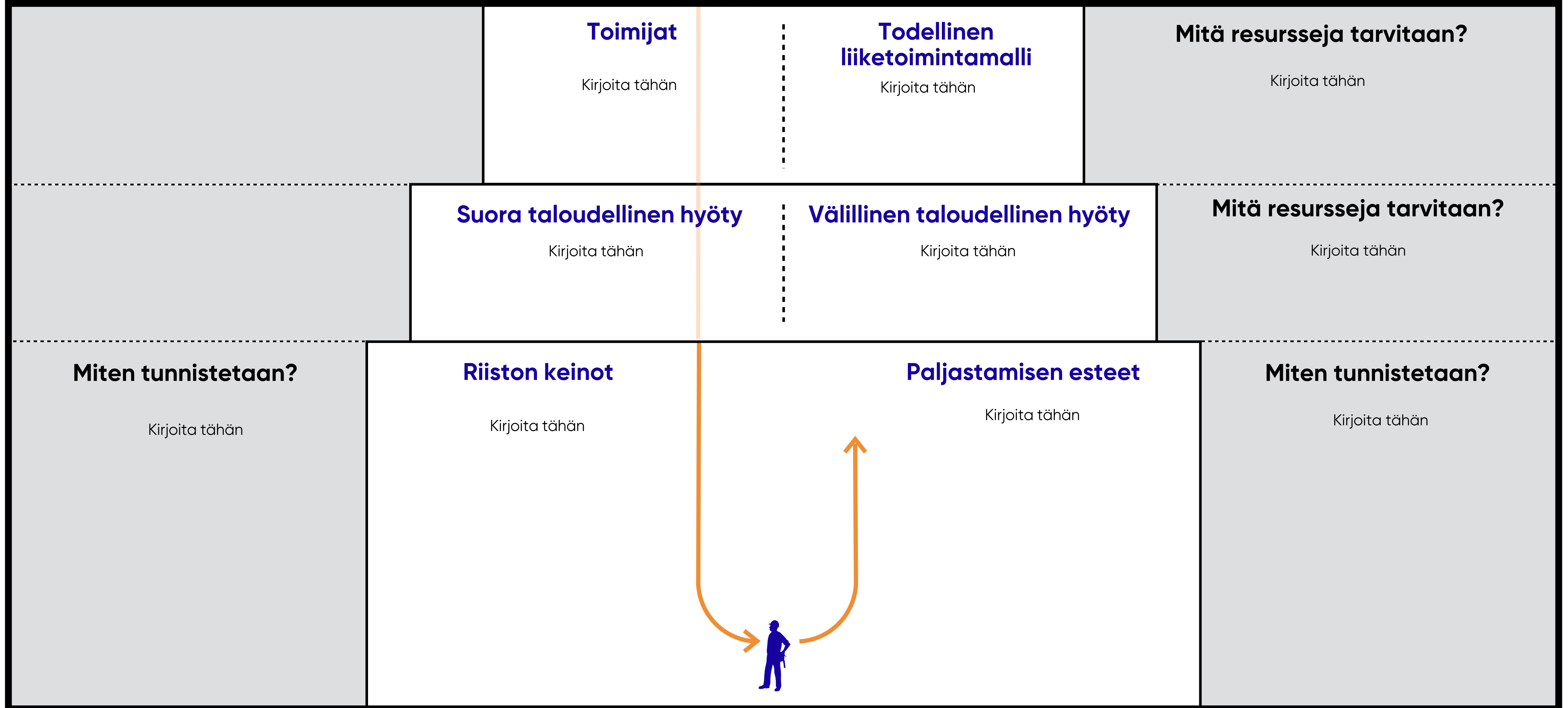
Milloin on syytä epäillä?





Virallinen liiketoimintamalli

Milloin on syytä epäillä?





Visualisation tool

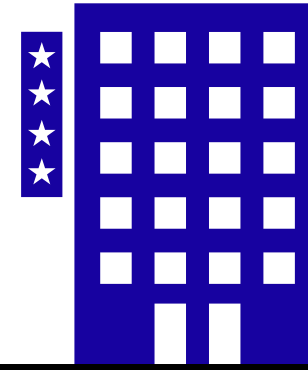
Case example (in English and Finnish)



Testing the tool with a case example

- Here is an example on how to use this model with a real case, the case in question is a recent one in Finland. The National Bureau of Investigation and the National Criminal Police of Estonia have investigated together aggravated trafficking in human beings involving companies with links to the construction industry. It is suspected that an organisation consisting of different companies and individuals has deceived several dozen workers into coming to work in Finland in circumstances such as forced labour and has gained criminal proceeds of over 2.3 million euros from this. It is suspected that foreign workers were lured to Finland from Latvia and Estonia to work here in circumstances such as forced labour.
- In this scheme we've put the crucial details to show how the official business model differs from the real operating model and what methods were used by the perpetrators.
- In this particular case it also interesting that the victims were forced to be registered as "Light entrepreneurs", this particular way of employment arrangement is now on the rise in Finland. Employers blur the boundary between the employment relationship and the assignment relationship and increasingly transfer their obligations to employees. The State Regional Administrative Agencies' occupational safety and health authority alone found over 400 'light entrepreneurs' during its 71 control visits last year. Other authorities that carry out control activities have also discovered employment relationships that employers have attempted to disguise as entrepreneurship.





The official business model

Recruitment and supply of workers for construction sector

When to raise suspicions?



8. Actors

10 Estonian citizens of Estonia and 1 Finnish citizen. In Estonia, managers and middlemen are classified as persons who have worked in an organized criminal group.
21 identified victims, several hundred potential victims. Most of the victims are Latvian, Estonian and Ukrainian citizens.

9. A real operating model

Foreign workers have been lured to Finland to work in conditions reminiscent of forced labor. The victims have operated as "light entrepreneurs" without knowing what that means.

What resources are needed?

<https://poliisi.fi/en/-/nbi-conducted-an-investigation-into-suspected-aggravated-human-trafficking-in-construction-industry>

5. Direct financial benefit

- Long working hours
- Salary below the sector standard salary
- Several instances of unpaid wages
- Housing fees
- Various expenses have been deducted from salaries.

6. Indirect financial benefit

Employment pension insurance payment fraud

What resources are needed?

How to identify?

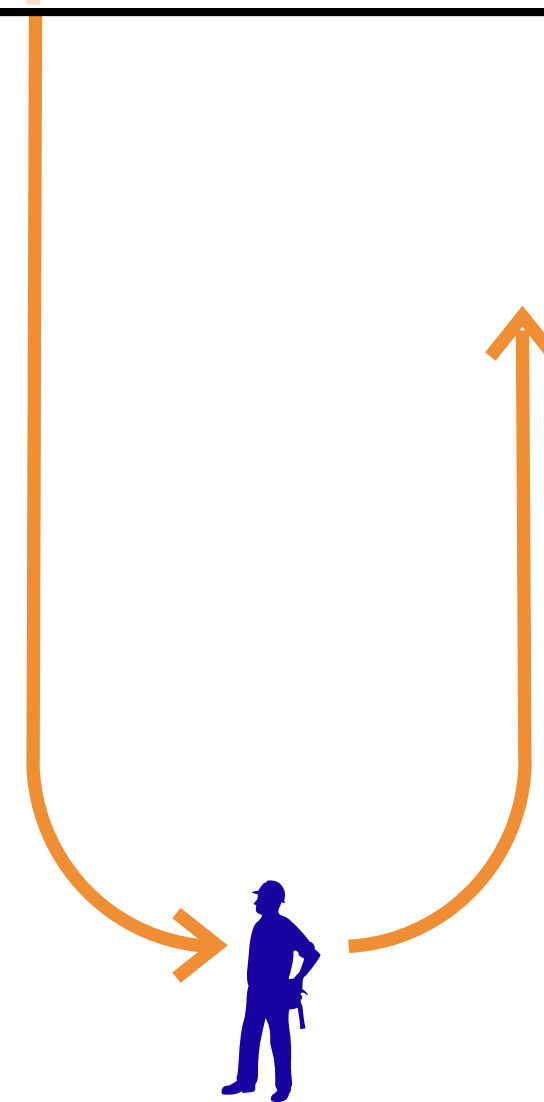
1. Means of exploitation

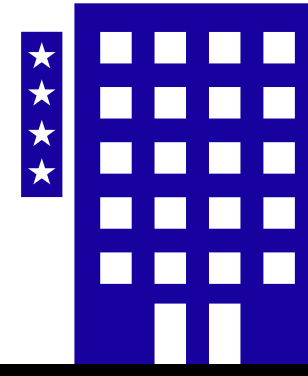
- Taking advantage of the dependent position of the employees due to lack of language skills and lack of resources.
- The employees did not understand what "light entrepreneurship" means.

2. Barriers to disclosure

- The interested parties may not know that they have become a victim of a crime.
- Reaching victims who have returned to their home country is challenging.
- Some of the employees have been subjected to violence and threats.

How to identify?





Virallinen liiketoimintamalli

Työntekijöiden
välityspalvelu

Milloin on syytä epäillä?

KRP selvitti törkeitä ihmiskaupparikosepäilyjä rakennusalalla

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UUTINEN

Keskusrikospoliisi on yhteistyössä Viron keskusrikospoliisin kanssa tutkinut törkeää ihmiskauppaa rikoskokonaisuudessa, jonka keskiössä on

Toimijat

10 on Viron ja yksi Suomen kansalainen. Toiminnan johtohenkilöitä ja taustavaikuttajia on Virossa luokiteltu järjestäytyneessä rikollisryhmässä toimineiksi henkilöiksi

Todellinen liiketoimintamalli

Ulkomaalaisia henkilöitä on houkuteltu Suomeen työskentelemään pakkotyötä muistuttavissa olosuhteissa. Uhrit ovat toimineet kevytyrittäjinä tietämättä mitä se tarkoittaa.

Mitä resursseja tarvitaan?

Suora taloudellinen hyöty

Työpäivät ovat olleet pitkiä. Pieni palkka. Palkkoja on useassa tapauksessa jätetty maksamatta. Asumisesta on pitänyt maksaa. Palkoista on vähennetty erilaisia kuluja.

Välillinen taloudellinen hyöty

Työeläkevakuutusmaksupetos

Mitä resursseja tarvitaan?

<https://poliisi.fi/-/krp-selvitti-torkeita-ihmiskaupparikosepailyja-rakennusalalla>

Miten tunnistetaan?

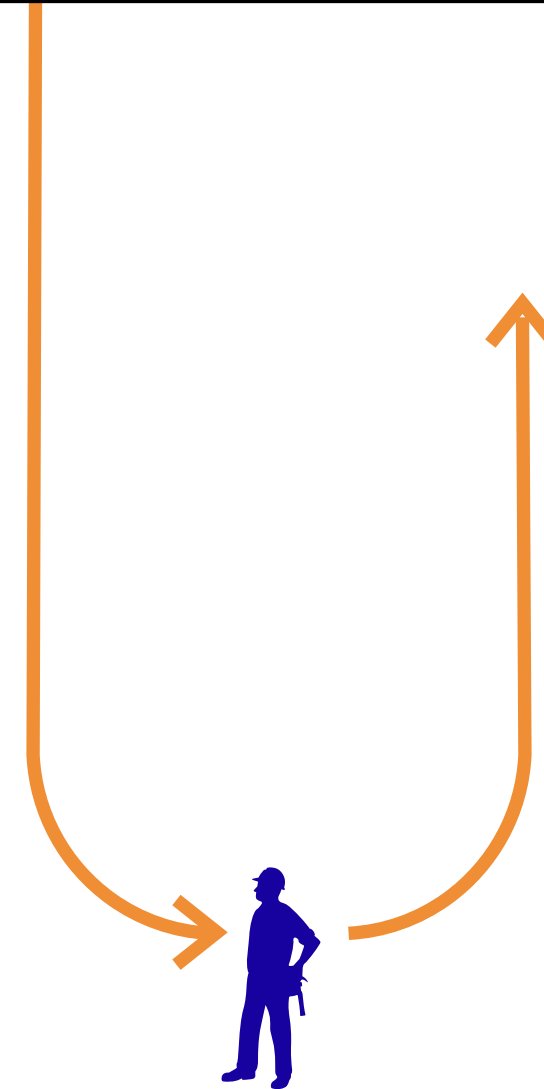
Riiston keinot

Ovat käyttäneet hyväksi asianomaisten kielitaidottomuudesta ja varattomuudesta johtuvaa riippuvaista asemaa työnantajasta. Asianomistajat eivät ymmärtäneet, mitä kevytyrittäjyys tarkoittaa.

Paljastamisen esteet

Asianomistajat eivät välttämättä tiedä joutuneensa rikoksen uhriksi. Kotimaahansa palanneiden uhrien tavoittaminen on haastavaa. Osaan työntekijöistä on kohdistettu väkivaltaa ja sillä uhkailua.

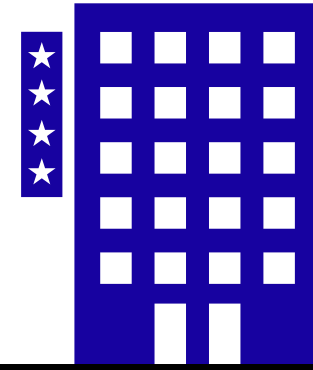
Miten tunnistetaan?





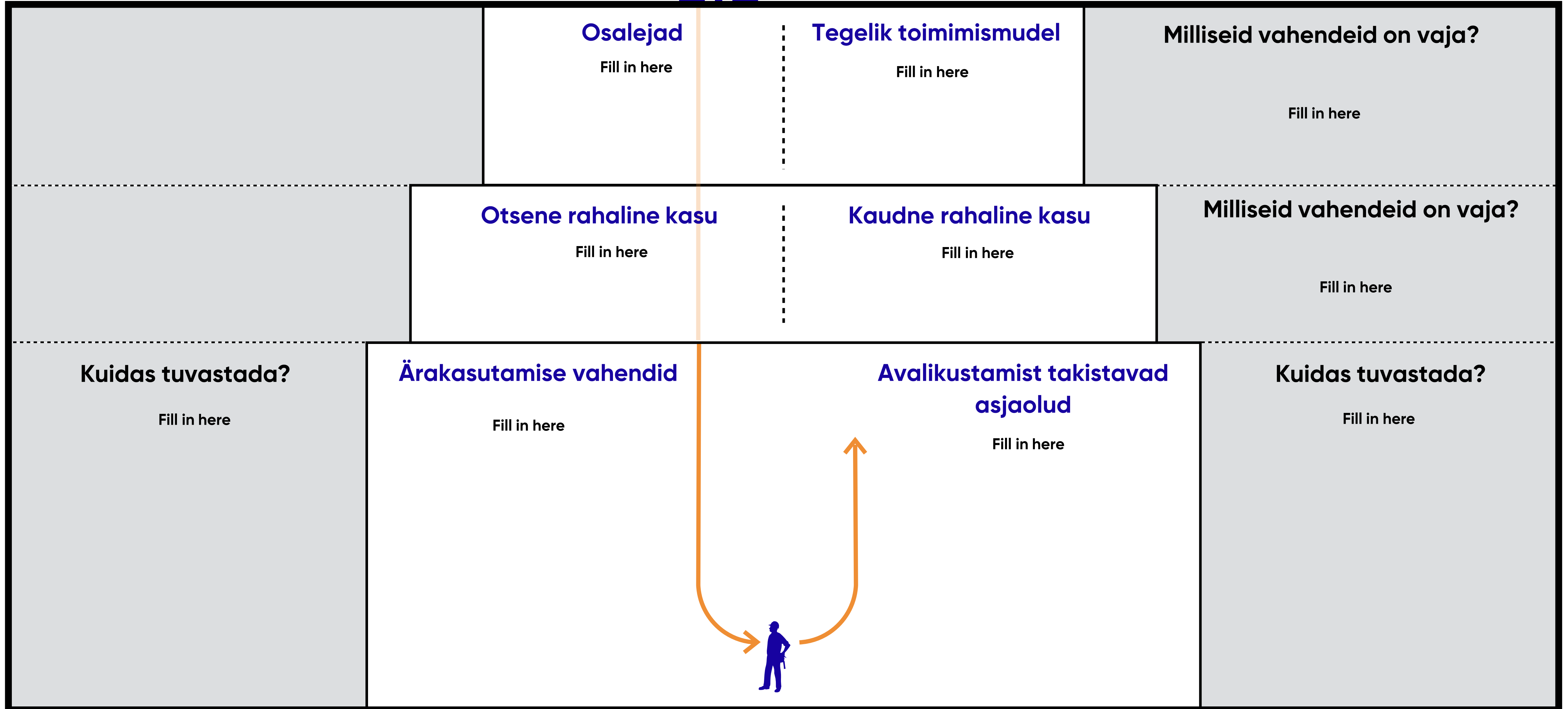
Visualisation tool

In Estonian



Ametlik ärimudel

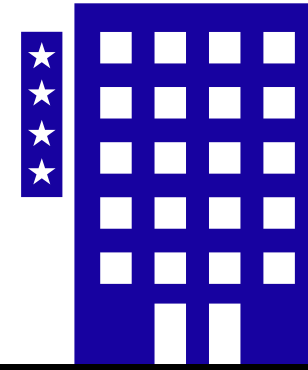
Kui on alust kahtlustada?





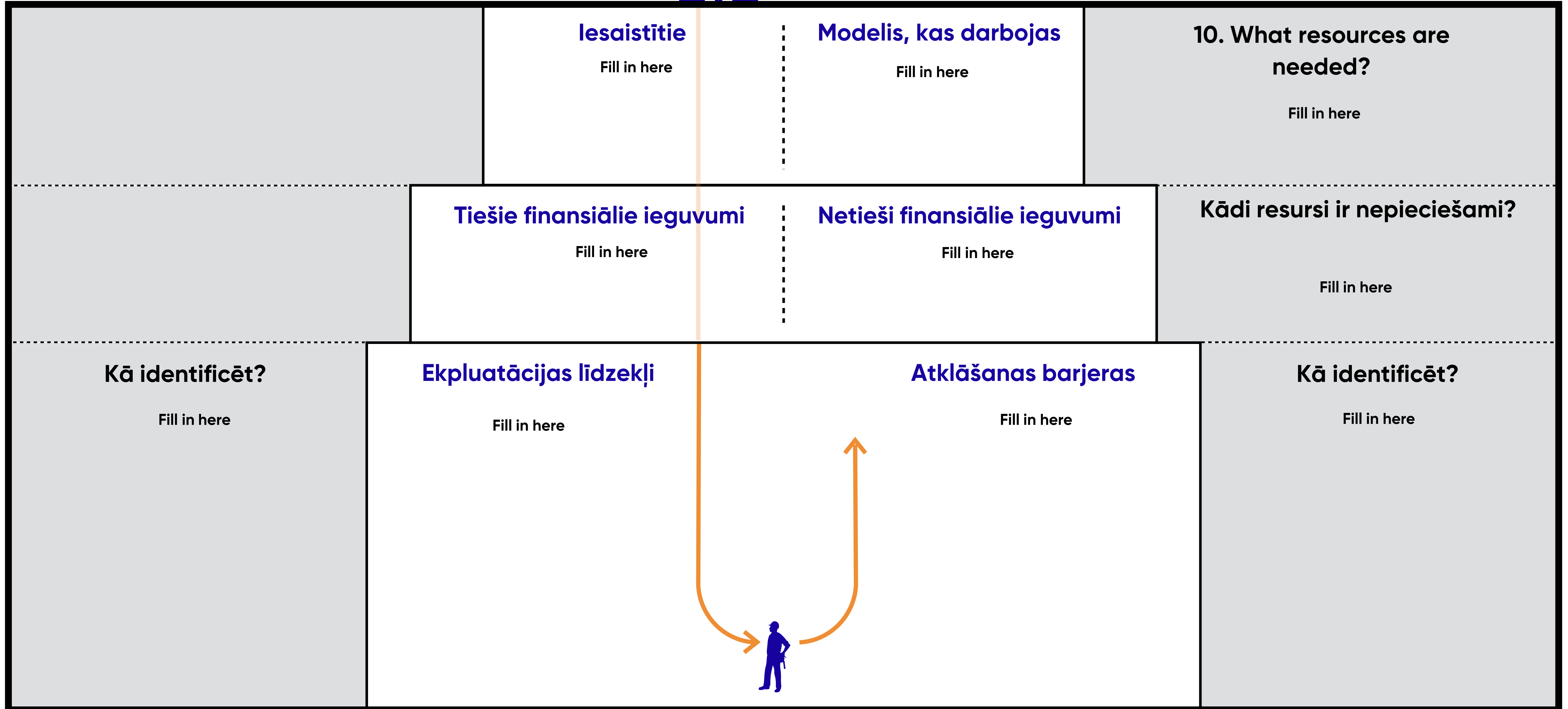
Visualisation tool

In Latvian



Legāla biznesa modelis

Kad veidojas pamats aizdomām?





#ELECT THB

Enhanced Law Enforcement
Cooperation and Training on
Trafficking in Human Beings